

# MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

FOR THE THREE AND SIX-MONTH PERIODS ENDED
JUNE 30, 2022

#### MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

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# Date: August 10, 2022

The following Management's Discussion and Analysis ("MD&A") presents an analysis of the consolidated financial condition of goeasy Ltd. and its subsidiaries (collectively referred to as "goeasy" or the "Company") as at June 30, 2022 compared to June 30, 2021, and the consolidated results of operations for the three and six-month periods ended June 30, 2022 compared with the corresponding periods of 2021. This MD&A should be read in conjunction with the Company's audited consolidated financial statements and the related notes for the year ended December 31, 2021. The financial information presented herein has been prepared in accordance with International Financial Reporting Standards ("IFRS"), unless otherwise noted. All dollar amounts are in thousands of Canadian dollars unless otherwise indicated.

There have been no material changes to the information discussed in the following sections of the Company's 2021 annual MD&A: Overview of the Business, Corporate Strategy, Commitments, Guarantees and Contingencies, Risk Factors, and Critical Accounting Estimates.

This MD&A is the responsibility of management. The Board of Directors has approved this MD&A after receiving the recommendations of the Company's Audit Committee, which is comprised exclusively of independent directors, and the Company's Disclosure Committee.

This MD&A refers to certain financial measures that are not determined in accordance with IFRS. Although these measures do not have standardized meanings and may not be comparable to similar measures presented by other companies, these measures are defined herein or can be determined by reference to our consolidated financial statements. The Company discusses these measures because it believes that they facilitate the understanding of the results of its operations and financial position.

Additional information is contained in the Company's filings with Canadian securities regulators, including the Company's Annual Information Form. These filings are available on SEDAR at <a href="www.sedar.com">www.sedar.com</a> and on the Company's website at <a href="www.goeasy.com">www.goeasy.com</a> (<a href="https://investors.goeasy.com">https://investors.goeasy.com</a>).

# **Caution Regarding Forward-Looking Statements**

This MD&A includes forward-looking statements about goeasy, including, but not limited to, its business operations, strategy and expected financial performance and condition. Forward-looking statements include, but are not limited to, those with respect to the estimated number of new locations to be opened, forecasts for growth of the consumer loans receivable, annual revenue growth forecasts, strategic initiatives, new product offerings and new delivery channels, anticipated cost savings, planned capital expenditures, anticipated capital requirements and the Company's ability to secure sufficient capital, liquidity of goeasy, plans and references to future operations and results, critical accounting estimates, expected lower charge off rates on loans with real estate collateral and the benefits resulting from such lower rates, the size and characteristics of the Canadian non-prime lending market and the continued development of the type and size of competitors in the market. In certain cases, forward-looking statements that are predictive in nature, depend upon or refer to future events or conditions, and/or can be identified by the use of words such as "expect", "continue", "anticipate", "intend", "aim", "plan", "believe", "budget", "estimate", "forecast", "foresee", "target" or negative versions thereof and similar expressions, and/or state that certain actions, events or results "may", "could", "would", "might" or "will" be taken, occur or be achieved.

Forward-looking statements are based on certain factors and assumptions, including expected growth, results of operations and business prospects and are inherently subject to, among other things, risks, uncertainties and assumptions about goeasy's operations, economic factors and the industry generally. There can be no assurance that forward-looking statements will prove to be accurate as actual results and future events could differ materially from those expressed or implied by forward-looking statements made by goeasy. Some important factors that could cause actual results to differ materially from those expressed in the forward-looking statements include, but are not limited to, goeasy's ability to enter into new lease and/or financing agreements, collect on existing lease and/or financing agreements, open new locations on favourable terms, secure new franchised locations, offer products which appeal to customers at a competitive rate, respond to changes in legislation, react to uncertainties related to regulatory action, raise capital under favourable terms, compete, manage the impact of litigation (including shareholder litigation), control costs at all levels of the organization and maintain and enhance the system of internal controls.

goeasy cautions that the foregoing list is not exhaustive. These and other factors could cause actual results to differ materially from our expectations expressed in the forward-looking statements, and further details and descriptions of these and other factors are disclosed in this MD&A, including under the section entitled "Risk Factors".

The reader is cautioned to consider these, and other factors carefully and not to place undue reliance on forward-looking statements, which may not be appropriate for other purposes. The Company is under no obligation (and expressly disclaims any such obligation) to update or alter the forward-looking statements whether as a result of new information, future events or otherwise, unless required by law.

#### **Overview of the Business**

goeasy Ltd. is a Canadian company headquartered in Mississauga, Ontario, that provides non-prime leasing and lending services through its easyhome, easyfinancial and LendCare brands. Supported by more than 2,300 employees, the Company offers a wide variety of financial products and services including lease-to-own merchandise and unsecured and secured instalment loans. goeasy aspires to help put non-prime consumers on a path to a better financial future, by helping them rebuild their credit and graduate back to prime lending. Customers can transact seamlessly through an omni-channel model that includes an online and mobile platform, over 400 locations across Canada, and point-of-sale financing offered in the retail, powersports, automotive, home improvement and healthcare verticals, through more than 5,000 merchants across Canada. Throughout the Company's history, it has acquired and organically served over 1.2 million Canadians and originated over \$8.8 billion in loans, with one in three easyfinancial customers graduating to prime credit and 60% increasing their credit score within 12 months of borrowing.

The Company's overview of the business remains as described in its December 31, 2021 MD&A.

# **Corporate Strategy**

The Company has developed a strategy based on four key strategic pillars. These priorities have remained consistent since 2017 and support the Company's vision of helping the non-prime customer access responsible financial products on their journey to improved credit, lower rates and a better tomorrow.

The Company's four strategic pillars include focusing on developing a wide range of credit products, expanding its channels and points of distribution, diversifying its geographic footprint and lastly, focusing on improving the customer's financial wellness through its products, pricing, ancillary tools and services and customer relationships.

The company's corporate strategy remains as described in its December 31, 2021 MD&A.

#### **Outlook**

The discussion in this section is qualified in its entirety by the cautionary language regarding forward-looking statements found in the "Caution Regarding Forward-Looking Statements" of this MD&A.

The Company's business has been impacted by the COVID-19 pandemic, which has created significant societal and economic disruptions. The COVID-19 pandemic has had a broad impact across industries and the economy, including effects on consumer confidence, global financial markets, regional and international travel, supply chain distribution of various products for many industries, government and private sector operations, the price of consumer goods, country-wide lockdowns in various regions of the world, and numerous other impacts on daily life and commerce.

With the active vaccination campaigns initiated in the prior year, Canada saw improvements in containing outbreaks of the COVID-19 pandemic and the economy reopened at a different pace across the country. In early 2022, the Canadian government began to institute policies to re-open the economy and has signalled its intent to encourage the economy to remain open.

The ever changing and rapidly evolving effects of COVID-19, the duration, extent and severity of which are not fully known, on investors, businesses, the economy, society and the financial markets could, among other things, add volatility to the global stock markets, change interest rate environments, and increase delinquencies and defaults. The COVID-19 virus, and the measures to prevent its spread, may continue to contribute to a higher level of uncertainty with respect to management's judgements and estimates.

On February 16, 2022, the Company provided 3-year forecasts for the years 2022 through 2024 in its December 31, 2021 MD&A. The Company has since experienced an elevated level of consumer demand and operating performance across many of its products and customer acquisition channels, which has driven accelerated growth in its consumer loans receivable portfolio. Consequently, the Company has revised its forecasts for 2022 through 2024 as follows:

	Forecasts for 2022	Forecasts for 2023	Forecasts for 2024
Gross consumer loans receivable at year end	\$2.6 - \$2.8 billion	\$3.2 - \$3.4 billion	\$3.8 - \$4.0 billion
New easyfinancial locations to be opened during the year	10 - 15 10 - 15		5
Total Company revenue	\$1.00 - \$1.04 billion	\$1.14 - \$1.20 billion	\$1.30 - \$1.38 billion
Total yield on consumer loans (including ancillary products) <sup>1</sup>	36.5% - 38.5%	35.0% - 37.0%	34.0% - 36.0%
Net charge offs as a percentage of average gross consumer loans receivable	8.5% - 10.5%	8.5% - 10.5%	8.0% - 10.0%
Total Company operating margin	35% +	36% +	37% +
Return on equity	22% +	22% +	22% +

<sup>&</sup>lt;sup>1</sup>Total yield on consumer loans (including ancillary products) is a non-IFRS ratio. Non-IFRS ratios are not determined in accordance with IFRS, do not have standardized meanings and may not be comparable to similar financial measures presented by other companies. See description in section "Portfolio Analysis".

The Company continues to pursue a long-term strategy that includes expanding its product range, developing its channels of distribution and leveraging risk-based pricing to reduce the cost of borrowing for its consumers and extend the life of its customer relationships. As such, the total yield earned on its consumer loan portfolio will gradually decline, while net charge off rates remain stable and operating margins expand. The forecasts outlined above contemplate the Company's expected domestic organic growth plan and do not include the impact of any future mergers or acquisitions, or the associated gains or losses associated with its investments.

The underlying key assumptions and key risk factors, remain as described in the December 31, 2021 MD&A. These forecasts are inherently subject to risks which are referred to in the Outlook and Risk Factors sections in the December 31, 2021 MD&A.

#### Analysis of Results for the Three Months Ended June 30, 2022

#### **Second Quarter Highlights**

- In June 2022, the Company entered into a strategic commercial partnership and invested \$15 million in a convertible note receivable of 1195407 B.C. Ltd. ("Canada Drives") and committed to purchase an additional \$25 million of convertible notes receivable on or before January 1, 2023. Canada Drives is Canada's largest 100% online car shopping and to-your-door delivery platform. The convertible notes receivable mature on June 15, 2025, bear interest at 5% annually and are convertible into preferred shares on defined terms.
- On June 30, 2022, the Company increased its revolving securitization warehouse facility from \$900 million to \$1.4 billion. The revolving securitization warehouse facility continues to be underwritten by the same syndicate of banks, matures on August 30, 2024 and bears interest equal to 1-month Canadian Dollar Offered Rate ("CDOR") plus 185 bps. The Company continues to utilize an interest rate swap agreement to generate fixed rate payments on the amounts drawn to assist in mitigating the impact of increases in interest rates.
- As at June 30, 2022, the Company had a cash position of \$95.9 million which includes \$3.4 million of net restricted cash related to its cross-currency swap and \$31.1 million in restricted cash related to its revolving securitization warehouse facility and secured borrowings reserve. As at June 30, 2022, the Company has borrowing capacities of \$870 million under its revolving securitization warehouse facility and \$125 million under its revolving credit facility. The cash position of \$95.9 million and total borrowing capacity of \$995 million represented \$1.09 billion in total liquidity as at June 30, 2022. The Company also has the ability to exercise the accordion feature under its revolving credit facility to add an additional \$100 million in borrowing capacity. The current total liquidity, excluding future enhancements or diversification of funding sources, provide adequate growth capital for the Company to execute its organic growth plan and meet its forecast through the second quarter of 2025.
- The Company reported record revenue during the three-month period ended June 30, 2022 of \$251.7 million, up from \$202.4 million reported in the comparable period of 2021, an increase of \$49.3 million, or 24.4%. The increase was primarily driven by the record organic growth of the Company's consumer loan portfolio.
- Gross consumer loans receivable increased from \$1.80 billion as at June 30, 2021 to \$2.37 billion as at June 30, 2022, an increase of \$574 million, or 32.0%. The increase in consumer loans receivable was driven by a record volume of applications for credit and improved operating performance, which led to record originations across several of the company's products and acquisition channels. The Company experienced improved performance from unsecured loans, home equity loans, powersports financing, automotive financing and cross-selling activity across its consumer base.
- Net charge offs for the three-month period ended June 30, 2022 as an annualized percentage of the average gross consumer loans receivable were 9.3%, 110 bps higher compared to 8.2% for the same period of 2021. The increase in the net charge off rate reflects the benefits of pandemic related government support and consumer expense reductions experienced in the comparable period of 2021. The Company's net charge off rate was otherwise in line with the Company's targeted range for 2022 of 8.5% to 10.5%.
- For the three-month period ended June 30, 2022, excluding the day one loan loss provision on the acquired loans from LendCare in 2021, the net change in allowance for credit losses increased by \$12.9 million due primarily to loan book growth, when compared to the same period of 2021. The provision rate for the three-month period ended June 30, 2022 decreased to 7.68% from 7.78% in the first quarter of 2022, primarily due to improved product and credit mix of the loan portfolio.

- The easyfinancial reportable operating segment reported record operating income for the three-month period ended June 30, 2022 of \$95.6 million, compared with \$74.9 million for the same period in 2021, an increase of \$20.7 million, or 27.7%. The improved operating income was driven by the continued organic growth in the Company's loan portfolio. As a result, easyfinancial revenue increased by \$49.2 million, partially offset by an increase of \$17.7 million in bad debt expense and an increase of \$10.8 million in other operating expenses to support the growing customer base, enhance the product offering, and expand the retail footprint. easyfinancial's operating margin in the quarter was 44.6%, compared to 45.4% in the same period of 2021. The decline in operating margin was mainly due to a higher level of allowance for credit losses related to the elevated loan growth experienced during the quarter and the increase in net charge offs relative to the comparable period, which experienced the benefit of pandemic related government support and consumer expense reductions.
- The easyhome reportable operating segment reported operating income for the three-month period ended June 30, 2022 of \$8.7 million, compared with \$9.3 million for the same period in 2021, a decrease of \$0.6 million, or 6.2%. The decrease was mainly driven by lower lease revenues from a lower leasing portfolio, partially offset by higher lending revenues from a larger consumer loan portfolio. Operating margin for the three-month period ended June 30, 2022 was 23.3%, a slight decrease from 24.9% reported in the comparable period of 2021.
- The Company reported record total operating income for the three-month period ended June 30, 2022 of \$85.2 million, up \$29.1 million, or 51.9%, when compared to the comparable period of 2021. The Company also reported an operating margin of 33.8% in the quarter, up from the 27.7% reported in the comparable period of 2021. During the three-month period ended June 30, 2022, the Company incurred adjusting items that are outside of its normal business activities and are significant in amount and scope, which management believes are not reflective of underlying business performance. These adjusting items include integration costs related to the acquisition of LendCare and amortization of intangible assets acquired through the LendCare acquisition. These adjusting items are discussed in the "Key Performance Indicators and Non-IFRS Measures" section. Excluding the effects of the adjusting items discussed in Key Performance Indicators and Non-IFRS Measures, the Company reported record adjusted operating income<sup>1</sup> for the three-month period ended June 30, 2022 of \$88.7 million, up \$8.9 million, or 11.1% from the comparable period of 2021. The increase in adjusted operating income was mainly driven by the higher revenue during the period associated with the larger consumer loan portfolio, partially offset by higher operating expenses. The Company reported an adjusted operating margin<sup>1</sup> of 35.3% in the quarter, down from 39.5% reported in the comparable period of 2021. The decline in operating margin was mainly due to a higher level of allowance for credit losses related to the elevated loan growth experienced during the quarter and the increase in net charge offs relative to the comparable period, which experienced the benefit of pandemic related government support and consumer expense reductions.
- The fair value of the Company's investment in Affirm Holdings Inc. ("Affirm") as at June 30, 2022 was \$10.9 million, a before-tax unrealized fair value loss for the three-month period ended June 30, 2022 of \$13.5 million. This unrealized fair value loss was partially offset by a before-tax fair value gain of \$6.8 million in the total return swaps ("TRS") used to partially hedge the investment in Affirm. In total, for the three-month period ended June 30, 2022, the Company recognized a before-tax net unrealized fair value loss of \$6.7 million.

In June 2022, the Company settled its TRS related to the contingent portion of equity in Affirm for \$25.4 million, which was recognized as a realized fair value gain.

Since the initial investment in Affirm on January 1, 2021, the Company has recognized realized gains on the non-contingent portion of the investment in Affirm and its related TRS of \$66.3 million, a realized gain on the TRS related to the contingent portion of the investment in Affirm of \$25.4 million and an unrealized fair value loss on the contingent portion of the investment in Affirm of \$4.5 million. Including the cash received on the initial sale of PayBright Inc. ("PayBright") to Affirm, the total realized and unrealized gains amount to \$109 million, relative to the initial investment of \$34 million made in 2019.

- The three-month period ended June 30, 2022 was the 84<sup>th</sup> consecutive quarter of positive net income and diluted earnings per share. The Company's net income for the three-month period ended June 30, 2022 was \$38.3 million, or \$2.32 per share on a diluted basis, up 96.7% and 100.0%, respectively, compared to \$19.5 million, or \$1.16 per share on a diluted basis reported in the same period of 2021. Excluding the effects of adjusting items discussed in the "Key Performance Indicators and Non-IFRS Measures" section, goeasy achieved adjusted net income<sup>1</sup> and record adjusted diluted earnings per share<sup>1</sup> during the three-month period ended June 30, 2022 of \$46.8 million and \$2.83 per share on a diluted basis, respectively. On this basis, adjusted net income<sup>1</sup> and adjusted diluted earnings per share<sup>1</sup> increased by 7.2% and 8.4%, respectively, compared to the same period of 2021. The growth was primarily driven by the record organic growth of the Company's consumer loan portfolio partially offset by i) the higher operating expenses required to support the growing loan portfolio, which includes net charge offs and increase in allowance for credit losses due to loan book growth, and ii) the fair value loss on investments.
- goeasy reported return on equity of 20.2% in the three-month period ended June 30, 2022, up from 12.0% reported in the comparable period of 2021, primarily due to higher reported net income driven mainly by the increase in revenue from the loan portfolio partially offset by the fair value loss on investments in the period when compared to the same period of 2021. Adjusted return on equity¹ for the three-month period ended June 30, 2022 was 24.7%, down from 26.9% in the comparable period of 2021, but consistent with the Company's expectations of 22%+ as disclosed in its 3-year forecast. The decline in adjusted return on equity was primarily related to a lower level of return on assets produced by the shift in credit and product mix to higher credit quality borrowers, lower interest rates charged on lower risk loans and the increase in allowance for credit losses due to loan book growth.
- goeasy reported return on tangible common equity<sup>1</sup> of 33.0% in the three-month period ended June 30, 2022, up from 16.8% in the comparable period of 2021. Adjusted return on tangible common equity<sup>1</sup> during the three-month period ended June 30, 2022 was 38.0%, up from 34.8% in the comparable period of 2021. The increase in adjusted return on tangible common equity was driven by the increased earnings produced by the larger consumer loan portfolio.

<sup>&</sup>lt;sup>1</sup> Adjusted operating income and adjusted net income are non-IFRS measures. Adjusted operating margin, adjusted diluted earnings per share, adjusted return on equity and reported and adjusted tangible common equity are non-IFRS ratios. Non-IFRS measures and non-IFRS ratios are not determined in accordance with IFRS, do not have standardized meanings and may not be comparable to similar financial measures presented by other companies. See descriptions in section "Key Performance Indicators and Non-IFRS Measures".

# **Summary of Financial Results and Key Performance Indicators**

	Three Months Ended			
(\$in 000's except earnings per share and	June 30,	June 30,	Variance	Variance
percentages)	2022	2021	\$/ bps	% Change
Summary Financial Results				
Revenue	251,652	202,356	49,296	24.4%
Operating expenses before depreciation and				
amortization <sup>2,3</sup>	146,160	126,929	19,231	15.2%
EBITDA <sup>1</sup>	90,478	62,498	27,980	44.8%
EBITDA margin <sup>1</sup>	36.0%	30.9%	510 bps	16.5%
Depreciation and amortization expense <sup>2</sup>	20,309	19,337	972	5.0%
Operating income	85,183	56,090	29,093	51.9%
Operating margin	33.8%	27.7%	610 bps	22.0%
Other loss <sup>2,3</sup>	(6,819)	(4,086)	(2,733)	(66.9%)
Finance costs <sup>3</sup>	24,445	20,822	3,623	17.4%
Effective income tax rate	29.0%	37.6%	(860 bps)	(22.9%)
Net income	38,300	19,467	18,833	96.7%
Diluted earnings per share	2.32	1.16	1.16	100.0%
Return on assets	5.5%	3.8%	170 bps	44.7%
Return on equity	20.2%	12.0%	820 bps	68.3%
Return on tangible common equity <sup>1</sup>	33.0%	16.8%	1,620 bps	96.4%
Adjusted Financial Results <sup>1,2,3</sup>				
Adjusted operating income	88,740	79,869	8,871	11.1%
Adjusted operating margin	35.3%	39.5%	(420 bps)	(10.6%)
Adjusted net income	46,830	43,687	3,143	7.2%
Adjusted diluted earnings per share	2.83	2.61	0.22	8.4%
Adjusted return on assets	6.7%	8.6%	(190 bps)	(22.1%)
Adjusted return on equity	24.7%	26.9%	(220 bps)	(8.2%)
Adjusted return on tangible common equity	38.0%	34.8%	320 bps	9.2%
Key Performance Indicators				
Same store revenue growth (overall) <sup>1</sup>	16.8%	20.2%	(340 bps)	(16.8%)
Same store revenue growth (easyhome) <sup>1</sup>	2.8%	7.9%	(540 bps)	(64.6%)
Same store revenue growth (easynome)	2.070	7.576	(310 003)	(04.070)
Segment Financials				
easyfinancial revenue	214,114	164,888	49,226	29.9%
easyfinancial operating margin	44.6%	45.4%	(80 bps)	(1.8%)
easyhome revenue	37,538	37,468	70	0.2%
easyhome operating margin	23.3%	24.9%	(160 bps)	(6.4%)
Portfolio Indicators				
Gross consumer loans receivable	2,369,843	1,795,844	573,999	32.0%
Growth in consumer loans receivable <sup>4</sup>	215,543	518,553	(303,010)	(58.4%)
Gross loan originations	628,189	379,082	249,107	65.7%
Total yield on consumer loans (including	110,200	213,032	= .5,=5,	22 / 0
ancillary products) <sup>1</sup>	39.0%	42.8%	(380 bps)	(8.9%)
Net charge offs as a percentage of average	33.070	72.070	(300 603)	(3.570)
gross consumer loans receivable	9.3%	8.2%	110 bps	13.4%
Free cash flows from operations before net	J.3/0	0.2/0	110 ph2	13.4/0
growth in gross consumer loans receivable <sup>1</sup>	56,918	48,246	8,672	18.0%
Potential monthly leasing revenue <sup>1</sup>	7,634	8,322	(688)	(8.3%)

<sup>2</sup> During the three-month period ended June 30, 2022, the Company had a total of \$10.4 million before-tax (\$8.5 million after-tax) of adjusting items which include:

Adjusting items related to the acquisition of LendCare

- Integration costs related to consulting costs, employee incentives, representation and warranty insurance cost, and other integration costs related to the acquisition of LendCare. Integration costs amounting to \$0.3 million before-tax (\$0.2 million after-tax) were reported under Operating expenses before depreciation and amortization;
- Amortization of \$131 million intangible asset related to the acquisition of LendCare with an estimated useful life of ten years amounting to \$3.3 million before-tax (\$2.4 million after-tax); and

Adjusting item related to other loss

- Fair value losses mainly on investments in Affirm and its related TRS amounting to \$6.8 million before-tax (\$5.9 million after-tax).
- <sup>3</sup> During the three-month period ended June 30, 2021, the Company had a total of \$29.6 million before-tax (\$24.2 million after-tax) of adjusting items which include:

Adjusting items related to the acquisition of LendCare

- Transaction costs of \$8.4 million before-tax (\$8.0 million after-tax) which include advisory and consulting costs, legal costs, and other transaction costs related to the acquisition of LendCare reported under Operating expenses before depreciation and amortization. Amounting to \$6.7 million which are non tax-deductible and loan commitment fee related to the acquisition of LendCare reported under Finance costs amounting to \$1.7 million before-tax (\$1.3 million after-tax);
- Integration costs related to advisory and consulting costs, employee incentives, representation and warranty insurance cost, and other integration costs related to the acquisition of LendCare reported under Operating expense before depreciation and amortization amounting to \$0.6 million before-tax (\$0.5 million after-tax);
- Bad debt expense related to the day one loan loss provision on the acquired loan portfolio from the LendCare amounting to \$14.3 million before-tax (\$10.5 million after-tax).

Adjusting item related to other income

Fair value loss mainly on investments in Affirm and its related TRS amounting to \$4.1 million before-tax (\$3.5 million after-tax).

#### **Locations Summary**

	Locations	Locations	Locations		Locations
	as at	opened	closed		as at
	March 31,	in the	in the		June 30,
	2022	period	period	Conversions	2022
easyfinancial					
Kiosks (in store)	4	-	-	(1)	3
Stand-alone locations	292	3	-	1	296
Operations centres	3	-	-	-	3
Total easyfinancial locations	299	3	-	-	302
easyhome					
Corporately owned stores	121	-	(1)	-	120
Franchise stores	34	-	-	-	34
Total easyhome stores	155	-	(1)	-	154
Corporate					
Corporate office	1	-	-	-	1
Total corporate office	1	-	-	-	1

<sup>&</sup>lt;sup>1</sup> EBITDA, adjusted operating income, adjusted net income and free cash flows from operations before net growth in gross consumer loans receivable are non-IFRS measures. EBITDA margin, adjusted operating margin, adjusted diluted earnings per share, adjusted return on equity, adjusted return on asset, reported and adjusted return on tangible common equity and total yield on consumer loans (including ancillary products) are non-IFRS ratios. Same store revenue growth (overall), same store revenue growth (easyhome) and potential monthly leasing revenue are supplementary financial measures. See description in sections "Portfolio Analysis", "Key Performance Indicators and Non-IFRS Measures" and "Financial Condition".

<sup>&</sup>lt;sup>4</sup>Growth in consumer loans receivable for the three-month period ended June 30, 2021 includes \$444.5 million of gross loans purchased through the acquisition of LendCare.

# **Summary of Financial Results by Reportable Operating Segment**

	Three Months Ended June 30, 2022				
(\$in 000's except earnings per share)	easyfinancial	easyhome	Corporate	Total	
Revenue					
Interest income	162,140	7,171	-	169,311	
Lease revenue	-	25,948	-	25,948	
Commissions earned	47,897	3,446	-	51,343	
Charges and fees	4,077	973	-	5,050	
	214,114	37,538	-	251,652	
Total operating expenses before					
depreciation and amortization	110,158	18,327	17,675	146,160	
Depreciation and amortization					
Depreciation and amortization of					
lease assets, property and					
equipment and intangible assets	5,626	8,485	1,227	15,338	
Depreciation of right-of-use assets	2,748	1,988	235	4,971	
	8,374	10,473	1,462	20,309	
Operating income (loss)	95,582	8,738	(19,137)	85,183	
Other loss				(6,819)	
Finance costs					
Interest expense and amortization of					
deferred financing charges				23,590	
Interest expense on lease liabilities				855	
				24,445	
Income before income taxes				53,919	
				į	
Income taxes				15,619	
Net income				38,300	
Diluted earnings per share				2.32	

	Three Months Ended June 30, 2021				
(\$in 000's except earnings per share)	easyfinancial	easyhome	Corporate	Total	
Revenue					
Interest income	123,036	5,447	-	128,483	
Lease revenue	-	28,348	-	28,348	
Commissions earned	39,665	2,770	-	42,435	
Charges and fees	2,187	903	-	3,090	
	164,888	37,468	-	202,356	
Total apprating averages hefere					
Total operating expenses before depreciation and amortization	92 201	17.066	26 572	126,929	
depreciation and amortization	83,291	17,066	26,572	120,929	
Depreciation and amortization					
Depreciation and amortization of					
lease assets, property and					
equipment and intangible assets	4,458	9,165	1,292	14,915	
Depreciation of right-of-use assets	2,288	1,918	216	4,422	
	6,746	11,083	1,508	19,337	
Operating income (loss)	74,851	9,319	(28,080)	56,090	
	,		( -,,		
Other loss				(4,086)	
Finance costs					
Interest expense and amortization of					
deferred financing charges				20,066	
Interest expense on lease liabilities				756	
				20,822	
Income before income taxes				31,182	
income before income taxes				31,102	
Income taxes				11,715	
Net income				19,467	
Diluted earnings per share				1.16	

#### **Portfolio Performance**

#### Consumer Loans Receivable

Loan originations in the three-month period ended June 30, 2022 were \$628.2 million, up 65.7% compared to the origination volume in the comparable period of 2021. The consumer loan portfolio grew by \$215.5 million during the quarter, compared to growth of \$518.6 million in the comparable period of 2021, which includes \$444.5 million of loans acquired through the acquisition of LendCare. Gross consumer loans receivable increased from \$1.80 billion as at June 30, 2021 to \$2.37 billion as at June 30, 2022, an increase of \$574 million, or 32.0%. The increase in consumer loans receivable was driven by a record volume of applications for credit and improved operating performance, which led to record originations across several of the company's products and acquisition channels. The Company experienced improved performance from unsecured loans, home equity loans, powersports financing, automotive financing and cross-selling activity across its consumer base.

Total annualized yield, including loan interest, fees and ancillary products, realized by the Company on its average consumer loans receivable was 39.0% in the three-month period ended June 30, 2022, down approximately 380 bps from the comparable period of 2021. Total annualized yield decreased due to i) the organic growth of certain products which carry lower rates of interest such as automotive financing, home equity lending, point-of-sale financing in powersports, home improvement, healthcare and retail categories, of risk adjusted rate unsecured loans and real estate secured loans; ii) increased lending activity in the province of Quebec, where loans have a lower interest rate; iii) a higher proportion of larger dollar loans which have reduced pricing on certain ancillary products; iv) a modest reduction in penetration rates on ancillary products; and v) the Company's strategy to gradually reduce the rate of interest charged to its borrowers in reward for on-time payment behavior.

Bad debt expense increased to \$67.9 million for the three-month period ended June 30, 2022, from \$48.9 million during the same period in 2021, an increase of \$19.1 million, or 39.0%. The following table details the components of bad debt expense.

	Three Months Ended	
	June 30,	June 30,
(\$in 000's)	2022	2021
Provision required due to net charge offs	53,545	33,117
Impact of loan book growth	15,188	4,590
Impact of change in provision rate during the period	(797)	(3,086)
Day one loan loss provision on the acquired LendCare loans	-	14,252
Net change in allowance for credit losses	14,391	15,756
Bad debt expense	67,936	48,873

Bad debt expense increased by \$19.1 million due to the following factors:

i) Net charge offs increased from \$33.1 million in the second quarter of 2021, to \$53.5 million in the current quarter, an increase of \$20.4 million. Net charge offs in the quarter as a percentage of the average gross consumer loans receivable on an annualized basis were 9.3%, up by 110 bps as compared to 8.2% reported in the second quarter of 2021. The increase in net charge offs in the three-month period ended June 30, 2022 reflects the benefits of pandemic related government support and consumer expense reductions experienced in the comparable period of 2021. The Company's net charge off rate was otherwise in line with the Company's targeted range for 2022 of 8.5% to 10.5%.

- ii) The acquisition of LendCare in 2021 increased the bad debt provision expense by \$14.3 million related to the acquired loan book of \$444.5 million. Excluding the acquired loan book, the Company's loan portfolio for the three-month period ended June 30, 2021 increased by \$74.0 million, resulting in a provision expense of \$4.6 million, compared to the loan book growth of \$215.5 million for the three-month period ended June 30, 2022, which resulted in a higher provision expense of \$15.2 million.
- iii) The impact of provision rate changes during the quarter resulted in bad debt expense decreasing by \$0.8 million, compared to \$3.1 million in the same period of 2021. The provision rate for the second quarter of 2022 decreased to 7.68% from 7.78% in the first quarter of 2022, primarily due to the continued improvement in the product and credit mix of the loan portfolio, and the proportion of loans secured by assets. The provision rate for the second quarter of 2021 decreased to 7.90% from 9.88% in the first quarter of 2021, primarily due to the improved credit quality of the portfolio and due to the acquisition of LendCare loan book, which is predominantly secured loans and carries a lower provision rate.

### easyhome Leasing Portfolio

The leasing portfolio as measured by potential monthly leasing revenue as at June 30, 2022 was \$7.6 million, down from \$8.3 million reported as at June 30, 2021. The easyhome leasing business is a mature business that has experienced a long-term gradual decline in sales volumes, as consumer demand has shifted into alternate forms of purchasing everyday household items.

#### Revenue

Revenue for the three-month period ended June 30, 2022 was \$251.7 million, compared to \$202.4 million in the comparable period of 2021, an increase of \$49.3 million, or 24.4%. Revenue growth was driven mainly by the organic growth of the Company's consumer loan portfolio. Same store sales growth for the quarter was 16.8%.

easyfinancial – Revenue for the three-month period ended June 30, 2022 was \$214.1 million, an increase of \$49.2 million, when compared to the same period of 2021. The components of revenue include:

- (i) Interest income increased by \$39.1 million, or 31.8%, driven by the growth in the loan portfolio, which includes growth of real estate secured loans, auto lending program and point-of-sale channel, partially offset by lower interest yields;
- (ii) Commissions earned on the sale of ancillary products and services increased by \$8.2 million, or 20.8%, due to the larger consumer loan portfolio and lower claims costs associated with the Company's Loan Protection Program in the quarter; and
- (iii) Charges and fees increased by \$1.9 million.

easyhome – Revenue for the three-month period ended June 30, 2022 was \$37.5 million, an increase of \$0.1 million, compared to the same period of 2021. Lending revenue within the easyhome stores increased by \$2.6 million in the current quarter, when compared to the same quarter of 2021. Traditional leasing revenue, including fees, was \$2.5 million lower compared to the same quarter of 2021. The components of easyhome revenue include:

- (i) Interest income increased by \$1.7 million due to the growth of the consumer loans receivable portfolio related to the easyhome business;
- (ii) Lease revenue decreased by \$2.4 million due to a smaller lease portfolio;
- (iii) Commissions earned on the sale of ancillary products at easyhome increased by \$0.7 million. The increase is due to higher revenues associated with the Company's Loan Protection Program; and
- (iv) Charges and fees increased by \$0.1 million.

#### **Total Operating Expenses before Depreciation and Amortization**

Total operating expenses before depreciation and amortization were \$146.2 million for the three-month period ended June 30, 2022, an increase of \$19.2 million, or 15.2% from the comparable period in 2021. The increase in operating expenses before depreciation and amortization was mainly driven by higher bad debt expense, which includes net charge offs and increase in allowance for credit losses in the easyfinancial and easyhome businesses associated with growth in their respective consumer loan portfolio, partially offset by the non-recurring transaction and integration costs incurred in 2021 related to the acquisition of LendCare.

easyfinancial – Total operating expenses before depreciation and amortization were \$110.2 million for the three-month period ended June 30, 2022, an increase of \$26.9 million, or 32.3% from the comparable period of 2021. Key drivers include:

- (i) Bad debt expense increased by \$17.7 million. Excluding the impact of the day one loan loss provision of \$14.3 million related to the acquired LendCare loan book in 2021, the bad debt expense increased by \$32.0 million, when compared to the same period in 2021, driven mainly by the higher charge offs and increase in allowance for credit losses due to loan book growth;
- (ii) A \$2.3 million increase in advertising and marketing spend to drive brand awareness and support the growth in originations;
- (iii) A \$6.9 million increase in other operating expenses, driven by incremental labour and other costs to operate and manage the growing loan book and retail network. Overall easyfinancial locations increased from 278 as at June 30, 2021 to 302 as at June 30, 2022.

easyhome – Total operating expenses before depreciation and amortization were \$18.3 million for the three-month period ended June 30, 2022, an increase of \$1.3 million, or 7.4%, from the comparable period of 2021. Key drivers include:

- (i) Bad debt expense increased by \$1.4 million, when compared to the same period in 2021, driven mainly by the higher provision expense and charge offs related to the larger loan portfolio.
- (ii) Partially offset by \$0.1 million decrease in other operating expenses.

Corporate – Total operating expenses before depreciation and amortization were \$17.7 million for the three-month period ended June 30, 2022, a decrease of \$8.9 million, or 33.5%, from the comparable period of 2021. The decrease was primarily due to non-recurring LendCare acquisition transaction and integration costs in 2021 and lower compensation expense. Excluding the transaction and integration costs, corporate expenses before depreciation and amortization represented 6.9% of revenue in the second quarter of 2022, compared to 9.5% of revenue in the same quarter of 2021.

# **Depreciation and Amortization**

Depreciation and amortization for the three-month period ended June 30, 2022 was \$20.3 million, an increase of \$1.0 million, or 5.0% from the comparable period of 2021, driven mainly by the higher amortization of intangible assets acquired through the acquisition of LendCare. Overall, depreciation and amortization represented 8.1% of revenue for the three-month period ended June 30, 2022, compared to 9.6% reported in the comparable period of 2021.

easyfinancial — Total depreciation and amortization was \$8.4 million for the three-month period ended June 30, 2022. This included \$2.7 million of right-of-use asset depreciation. Depreciation of property and equipment and intangibles in the three-month period ended June 30, 2022 was \$5.6 million, \$1.2 million higher than the \$4.5 million reported in the comparable period of 2021, driven mainly by the higher amortization of intangible assets acquired through the acquisition of LendCare.

easyhome – Depreciation and amortization was \$10.5 million for the three-month period ended June 30, 2022, \$0.6 million or 5.5% lower than the comparable period of 2021. easyhome's depreciation and amortization of lease assets, property and equipment and intangibles, expressed as a percentage of easyhome revenue for the current quarter was 22.6%, down from the 24.5% reported in the same period of 2021. The rate reduction was due to a smaller lease asset base against a revenue base with an increasing proportion generated from consumer lending and lower lease asset charge offs.

Corporate – Depreciation and amortization was \$1.5 million in the three-month period ended June 30, 2022, relatively flat from the comparable period of 2021.

# **Operating Income (Income before Finance Costs and Income Taxes)**

Operating income for the three-month period ended June 30, 2022 was \$85.2 million, up \$29.1 million, or 51.9%, when compared to the same period of 2021. The Company's operating margin for the quarter was 33.8%, up from the 27.7% reported in the comparable period of 2021. Excluding the effects of the adjusting items discussed in the "Key Performance Indicators and Non-IFRS Measures" section, the Company reported adjusted operating income for the three-month period ended June 30, 2022 of \$88.7 million, up \$8.9 million, or 11.1%, from the same period of 2021. The increase in adjusted operating income was mainly driven by higher revenue during the period associated with the larger consumer loan portfolio, partially offset by higher operating expenses, which includes net charge offs and increase in allowance for credit losses due to loan book growth. The Company also reported adjusted operating margin of 35.3%, down from the 39.5% reported in the comparable period of 2021, mainly driven by the lower operating margin in the easyfinancial reportable operating segment, as discussed below.

easyfinancial – Operating income for the three-month period ended June 30, 2022 was \$95.6 million, compared with \$74.9 million for the same period in 2021, an increase of \$20.7 million, or 27.7%. The improved operating income was driven by continued organic growth in the Company's loan portfolio. As a result, easyfinancial revenue increased by \$49.2 million, partially offset by an increase of \$17.7 million in bad debt expense and an increase of \$10.8 million in other operating expenses to support the growing customer base, enhance the product offering and expand the retail footprint. easyfinancial's operating margin in the quarter was 44.6%, compared to 45.4% in the comparable period of 2021. The decline in operating margin was mainly due to a higher level of allowance for credit losses related to the elevated loan growth experienced during the quarter and the increase in net charge offs relative to the comparable period, which experienced the benefit of pandemic related government support and consumer expense reductions.

easyhome – Operating income for the three-month period ended June 30, 2022 was \$8.7 million, a decrease of \$0.6 million, or 6.2%, when compared to the same period of 2021. The decrease was mainly driven by lower lease revenues from a lower leasing portfolio, partially offset by higher lending revenues from a larger loan portfolio. Operating margin for the three-month period ended June 30, 2022 was 23.3%, a slight decrease from 24.9% reported in the comparable period of 2021.

#### Other Income

During the three-month period ended June 30, 2022, the Company recognized a fair value before-tax loss of \$6.8 million mainly on investments in Affirm and its related TRS, compared to a \$4.1 million of unrealized before-tax loss in the same period of 2021. Since the initial investment in Affirm on January 1, 2021, the Company has recognized a realized gain on the non-contingent portion of the investment in Affirm and its related TRS of \$66.3 million, a realized gain on the TRS related to the contingent portion of the investment in Affirm of \$25.4 million and an unrealized fair value loss on the contingent portion of the investment in Affirm of \$4.5 million. Including the cash received on the initial sale of PayBright to Affirm, the total realized and unrealized gains amount to \$109 million, relative to the initial investment of \$34 million made in 2019.

#### **Finance Costs**

Finance costs for the three-month period ended June 30, 2022 were \$24.4 million, an increase of \$3.6 million from the comparable period of 2021. The increase was mainly driven by the higher borrowing levels to fund the growth of the Company's lending business and to fund the share buybacks in the period. The increase was partially offset by the non-recurring loan commitment fee related to the acquisition of LendCare in 2021 and an overall lower cost of borrowing. The average blended coupon interest rate on drawn balances for the Company's debt as at June 30, 2022, was 4.73%, down from 5.03% as at June 30, 2021.

# **Income Tax Expense**

The effective income tax rate for the three-month period ended June 30, 2022 was 29.0%, lower than the 37.6% reported in the comparable period of 2021, mainly driven by the non-deductible transaction costs related to the acquisition of LendCare in 2021.

#### **Net Income and EPS**

The Company's net income for the three-month period ended June 30, 2022 was \$38.3 million, or \$2.32 per share on a diluted basis, up 96.7% and 100.0%, respectively, compared to \$19.5 million, or \$1.16 per share on a diluted basis reported in the same period of 2021. Excluding the effects of adjusting items discussed in the "Key Performance Indicators and Non-IFRS Measures" section, goeasy achieved adjusted net income and record adjusted diluted earnings per share during the three-month period ended June 30, 2022 of \$46.8 million and \$2.83 per share on a diluted basis, respectively. On this basis, adjusted net income and adjusted diluted earnings per share increased by 7.2% and 8.4%, respectively, compared to the same period of 2021.

# Analysis of Results for the Six Months Ended June 30, 2022

# **Summary of Financial Results and Key Performance Indicators**

Six		ths Ended		
(\$in 000's except earnings per share and	June 30,	June 30,	Variance	Variance
percentages)	2022	2021	\$/ bps	% change
Summary Financial Results				
Revenue	483,794	372,530	111,264	29.9%
Operating expenses before depreciation and	,	,	,	
amortization <sup>2</sup>	277,565	216,010	61,555	28.5%
EBITDA <sup>1</sup>	165,225	221,720	(56,495)	(25.5%)
EBITDA margin <sup>1</sup>	34.2%	59.5%	(2,530 bps)	(42.5%)
Depreciation and amortization expense <sup>2</sup>	41,081	36,498	4,583	12.6%
Operating income	165,148	120,022	45,126	37.6%
Operating margin	34.1%	32.2%	190 bps	5.9%
Other income <sup>2,3</sup>	(24,344)	83,286	(107,630)	(129.2%)
Finance costs <sup>3</sup>	47,924	35,058	12,866	36.7%
Effective income tax rate	30.7%	21.9%	880 bps	40.2%
Net income	64,396	131,442	(67,046)	(51.0%)
Diluted earnings per share	3.86	8.10	(4.24)	(52.3%)
Return on assets	4.7%	14.2%	(950 bps)	(66.9%)
Return on equity	16.7%	45.3%	(2,860 bps)	(63.1%)
Return on tangible common equity <sup>1</sup>	27.6%	56.0%	(2,840 bps)	(50.7%)
Adjusted Financial Results <sup>1,2,3</sup>				
Adjusted operating income	174,801	144,481	30,320	21.0%
Adjusted operating margin	36.1%	38.8%	(270 bps)	(7.0%)
Adjusted net income	92,609	80,366	12,243	15.2%
Adjusted diluted earnings per share	5.55	4.95	0.60	12.1%
Adjusted return on assets	6.8%	8.7%	(190 bps)	(21.8%)
Adjusted return on equity	24.1%	27.7%	(360 bps)	(13.0%)
Adjusted return on tangible common equity	36.9%	33.8%	310 bps	9.2%
Key Performance Indicators				
Same store revenue growth (overall) <sup>1</sup>	15.1%	10.4%	470 bps	45.2%
Same store revenue growth (easyhome) <sup>1</sup>	2.8%	6.4%	(360 bps)	(56.3%)
	2.070	0.470	(500 503)	(30.370)
Segment Financials				
easyfinancial revenue	408,724	298,217	110,507	37.1%
easyfinancial operating margin	45.5%	49.1%	(360 bps)	(7.3%)
easyhome revenue	75,070	74,313	757	1.0%
easyhome operating margin	24.1%	24.7%	(60 bps)	(2.4%)
Portfolio Indicators				
Gross consumer loans receivable	2,369,843	1,795,844	573,999	32.0%
Growth in consumer loans receivable <sup>4</sup>	339,504	549,004	(209,500)	(38.2%)
Gross loan originations	1,104,732	651,433	453,299	69.6%
Total yield on consumer loans (including				
ancillary products) <sup>1</sup>	38.9%	43.4%	(450 bps)	(10.4%)
Net charge offs as a percentage of average				
gross consumer loans receivable	9.1%	8.6%	50 bps	5.8%
Free cash flows from operations before net			44	445
growth in gross consumer loans receivable <sup>1</sup>	96,846	111,412	(14,566)	(13.1%)
Potential monthly lease revenue <sup>1</sup>	7,634	8,322	(688)	(8.3%)

<sup>1</sup> EBITDA, adjusted operating income, adjusted net income and free cash flows from operations before net growth in gross consumer loans receivable are non-IFRS measures. EBITDA margin, adjusted operating margin, adjusted diluted earnings per share, adjusted return on equity, adjusted return on asset, reported and adjusted return on tangible common equity and total yield on consumer loans (including ancillary products) are non-IFRS ratios. Same store revenue growth (overall), same store revenue growth (easyhome) and potential monthly lease revenue are supplementary financial measures. Non-IFRS measures, non-IFRS ratios and supplemental financial measures are not determined in accordance with IFRS, do not have standardized meanings and may not be comparable to similar financial measures presented by other companies. See description in sections "Portfolio Analysis", "Key Performance Indicators and Non-IFRS Measures" and "Financial Condition".

<sup>2</sup> During the six months ended June 30, 2022, the Company had a total of \$34.0 million before-tax (\$28.2 million after-tax) adjusting items which

Adjusting items related to corporate development costs

• Corporate development costs of \$2.3 million (\$1.7 million after-tax) are related to the exploration of a strategic acquisition opportunity, which the company elect not to undertake, including advisory, consulting and legal costs reported under Operating expenses before depreciation and amortization.

Adjusting items relating to the acquisition of LendCare

- Integration costs related to consulting costs, employee incentives, representation and warranty insurance cost, and other integration costs related to the acquisition of LendCare. Integration costs amounting to \$0.8 million before-tax (\$0.6 million after-tax) were reported under Operating expenses before depreciation and amortization;
- Amortization of \$131 million intangible asset related to the acquisition of LendCare with an estimated useful life of ten years amounting to \$6.6 million before-tax (\$4.8 million after-tax).

Adjusting item related to other income

- Fair value loss mainly on investments in Affirm and its related TRS amounting to \$24.3 million before-tax (\$21.1 million after-tax).
- <sup>3</sup> During the six months ended June 30, 2021, the Company had a total of \$57.1 million before-tax (\$51.1 million after-tax) of adjusting items which include:
- Transaction costs of \$9.1 million before-tax (\$8.7 million after-tax) which include advisory and consulting costs, legal costs, and other direct transaction costs amounting to \$7.4 million related to the acquisition of LendCare reported under Operating expense before depreciation and amortization which are not tax deductible and loan commitment fee under Finance costs amounting to \$1.7 million before-tax (\$1.3 million after-tax).
- Bad debt expense related to the day one loan loss provision on the acquired loan portfolio from LendCare amounting to \$14.3 million before-tax (\$10.5 million after-tax).

#### **Locations Summary**

	Locations				Locations
	as at	Locations	Locations		as at
	December 31,	opened	closed		June 30,
	2021	in the period	in the period	Conversions	2022
easyfinancial					
Kiosks (in store)	5	-	-	(2)	3
Stand-alone locations	286	8	-	2	296
Operations Centres	3	-	-	-	3
Total easyfinancial locations	294	8	-	-	302
easyhome					
Corporately owned stores	124	-	(4)	-	120
Franchise stores	34	-	-	-	34
Total easyhome stores	158	-	(4)	-	154
Corporate					
Corporate office	1	-	-	-	1
Total corporate office	1	-	-	-	1

<sup>&</sup>lt;sup>4</sup> Growth in consumer loans receivable for the six-month period ended June 30, 2021 includes \$444.5 million of gross loans purchased through the acquisition of LendCare.

# **Summary of Financial Results by Reporting Segment**

		Six Months Ende	ed June 30, 2022	
(\$in 000's except earnings per share)	easyfinancial	easyhome	Corporate	Total
Revenue				
Interest income	312,289	13,846	-	326,135
Lease revenue	-	52,826	-	52,826
Commissions earned	88,754	6,447	-	95,201
Charges and fees	7,681	1,951	-	9,632
	408,724	75,070	-	483,794
Total operating expenses before				
depreciation and amortization	205,810	35,775	35,980	277,565
Depreciation and amortization				
Depreciation and amortization of				
lease assets, property and				
equipment and intangible assets	11,536	17,255	2,450	31,241
Depreciation of right-of-use assets	5,471	3,931	438	9,840
	17,007	21,186	2,888	41,081
Operating income (loss)	185,907	18,109	(38,868)	165,148
				4
Other loss				(24,344)
Finance costs				
Interest expense and amortization of				
deferred financing charges				46,233
Interest expense on lease liabilities				1,691
				47,924
Income before income taxes				92,880
				,
Income taxes				28,484
Net income				64,396
Diluted earnings per share				3.86

	Six Months Ended June 30, 2021				
(\$in 000's except earnings per share)	easyfinancial	easyhome	Corporate	Total	
Revenue					
Interest income	223,540	10,437	-	233,977	
Lease revenue	-	56,785	-	56,785	
Commissions earned	70,575	5,197	-	75,772	
Charges and fees	4,102	1,894	-	5,996	
	298,217	74,313	-	372,530	
Total apprating averages hefere					
Total operating expenses before	140 617	22 201	42.002	216.010	
depreciation and amortization	140,617	33,391	42,002	216,010	
Depreciation and amortization					
Depreciation and amortization of					
lease assets, property and					
equipment and intangible assets	6,543	18,740	2,449	27,732	
Depreciation of right-of-use assets	4,509	3,826	431	8,766	
	11,052	22,566	2,880	36,498	
	,	,	_,	22, 122	
Operating income (loss)	146,548	18,356	(44,882)	120,022	
Other Income				83,286	
Finance costs					
Interest expense and amortization of					
deferred financing charges				33,561	
Interest expense on lease liabilities				1,497	
				35,058	
Income before income taxes				168,250	
Income taxes				36,808	
Net income				131,442	
Diluted earnings per share				8.10	

#### **Portfolio Performance**

#### Consumer Loans Receivable

The gross consumer loans receivable portfolio increased from \$1.80 billion as at June 30, 2021 to \$2.37 billion as at June 30, 2022, an increase of \$574.0 million, or 32.0%. Loan originations for the six-month period were \$1.10 billion, up 69.6% from 2021. The increase in consumer loans receivable was driven by a record volume of applications for credit and improved operating performance, which led to record originations across several of the company's products and acquisition channels. The Company experienced improved performance from unsecured loans, home equity loans, powersports financing, automotive financing and cross-selling activity across its consumer base.

The total annualized yield, including loan interest, fees and ancillary products, realized by the Company on its average consumer loans receivable was 38.9% in the current year to date period, down 450 bps from 2021. Total annualized yield decreased due to i) the organic growth of certain products which carry lower rates of interest such as automotive financing, home equity lending, point-of-sale financing in powersports, home improvement, healthcare and retail categories, of risk adjusted rate unsecured loans and real estate secured loans; ii) increased lending activity in the province of Quebec, where loans have a lower interest rate; iii) a higher proportion of larger dollar loans which have reduced pricing on certain ancillary products; iv) a modest reduction in penetration rates on ancillary products; and v) the Company's strategy to gradually reduce the rate of interest charged to its borrowers in reward for on-time payment behavior.

Bad debt expense increased to \$122.1 million for the first-half of 2022 from \$78.1 million in 2021, an increase of \$43.9 million, or 56.2%. The following table details the components of bad debt expense:

	Six Mont	hs Ended
	June 30,	June 30,
(\$in 000's)	2022	2021
Provision required due to net charge offs	99,846	61,917
Impact of loan book growth	23,954	7,659
Impact of change in provision rate during the period	(1,715)	(5,681)
Day one loan loss provision on the acquired LendCare loans	-	14,252
Net change in allowance for credit losses	22,239	16,230
Bad debt expense	122,085	78,147

Bad debt expense increased by \$43.9 million due to three factors:

- (i) Net charge offs increased from \$61.9 million in the first half of 2021 to \$99.8 million in the current year to date period, an increase of \$37.9 million. Net charge offs in the first half of 2022 as a percentage of the average gross consumer loans receivable on an annualized basis were 9.1%, up from 8.6% in 2021. The increase in net charge off rate reflects the benefits of pandemic related government support and consumer expense reductions experienced in the comparable period of 2021. The Company's net charge off rate was otherwise in line with the Company's targeted range for 2022 of 8.5% to 10.5%.
- (ii) The acquisition of LendCare in 2021 increased the bad debt provision expense by \$14.3 million related to the acquired loan book of \$444.5 million. Excluding the acquired loan book, the Company's loan portfolio for the six-month period ended June 30, 2021 increased by \$104.5 million, resulting in a provision expense of \$7.7 million, compared to the loan book growth of \$339.5 million for the six-month period ended June 30, 2022, which resulted in a higher provision expense of \$24.0 million.

(iii) The impact of provision rate changes in the first half of the year resulted in bad debt expense decreasing by \$1.7 million, compared to \$5.7 million in the same period of 2021. For the six-month period ended June 30, 2022, the provision rate decreased from 7.87% to 7.68%, primarily due to the continued improvement in the product and credit mix of the loan portfolio, and the proportion of loans secured by assets. For the six-month period ended June 30, 2021, the provision rate decreased from 10.08% to 7.90%, which resulted in a \$5.7 million decrease in bad debt expense. The decline in provision rate in the prior period was primarily due to the improved credit quality of the portfolio and due to the acquisition of LendCare loan book, which is predominantly secured loans and carries a lower provision rate.

# easyhome Leasing Portfolio

The leasing portfolio as measured by potential monthly leasing revenue as at June 30, 2022 was \$7.6 million, down from \$8.3 million reported as at June 30, 2021. The easyhome leasing business is a mature business that has experienced a long-term gradual decline in sales volumes, as consumer demand has shifted into alternate forms of purchasing everyday household items.

#### Revenue

Revenue for the six-month period ended June 30, 2022 was \$483.8 million, compared to \$372.5 million in the same period of 2021, an increase of \$111.3 million, or 29.9%. Overall same store sales growth for the first half of 2022 was 15.1%. Revenue growth was driven mainly by the organic growth of the Company's consumer loan portfolio.

easyfinancial – Revenue in the first half of 2022 was \$408.7 million, an increase of \$110.5 million, or 37.1%, compared to the same period of 2021. The components of the increased revenue include:

- (i) Interest income increased by \$88.7 million, or 39.7% driven by the 32.0% growth in the loan portfolio, which includes growth of real estate secured loans, auto lending program and point-of-sale channel, partially offset by lower interest yields;
- (ii) Commissions earned from sales of ancillary products and services increased by \$18.2 million, or 25.8%, due to the larger consumer loan portfolio and lower claims costs associated with the Company's Loan Protection Program in the period; and
- (iii) Charges and fees increased by \$3.6 million.

easyhome – Revenue for the first half of 2022 was \$75.1 million, an increase of \$0.8 million, or 1.0%, compared to the same period of 2021. Lending revenue within the easyhome stores increased by \$4.9 million, compared to the same period of 2021. Traditional leasing revenue decreased by \$4.2 million, compared to the same period of 2021. The components of easyhome revenue include:

- (i) Interest revenue increased by \$3.4 million due to the growth of consumer loans receivable related to the easyhome business;
- (ii) Lease revenue was lower by \$4.0 million due to a smaller lease portfolio;
- (iii) Commissions earned on the sale of ancillary products at easyhome increased by \$1.3 million, mainly due to higher revenues associated with the Company's Loan Protection Program; and
- (iv) Charges and fees increased by \$0.1 million.

# **Total Operating Expenses before Depreciation and Amortization**

Total operating expenses before depreciation and amortization for the six-month period ended June 30, 2022 were \$277.6 million, an increase of \$61.6 million, or 28.5% from the comparable period of 2021. The increase in operating expenses before depreciation and amortization was mainly driven by higher bad debt expense, which includes net charge offs and increase in allowance for credit losses in the easyfinancial and easyhome businesses associated with growth in their respective consumer loan portfolio and corporate development costs, partially offset by the non-recurring transaction and integration costs incurred in 2021 related to the acquisition of LendCare.

easyfinancial – Total operating expenses before depreciation and amortization were \$205.8 million in the first half of 2022, an increase of \$65.2 million, or 46.4% from 2021. Key drivers include:

- (i) Bad debt expense increased by \$41.8 million driven mainly by the higher charge offs and increase in allowance for credit losses due to loan book growth; and
- (ii) A \$5.5 million increase in advertising and marketing spend to drive brand awareness and support growth in originations; and
- (iii) Other operating expenses increased by \$17.9 million, driven by incremental labour and other costs to operate and manage the growing loan book and retail network. Overall easyfinancial locations increased from 278 as at June 30, 2021 to 302 as at June 30, 2022.

easyhome – Total operating expenses before depreciation and amortization were \$35.8 million in the first half of 2022, which was \$2.4 million higher than 2021. Key drivers include:

- (i) A \$2.1 million increase in bad debt expense due to a larger loan portfolio; and
- (ii) \$0.3 million increase in other operating expenses.

Corporate – Total operating expenses before depreciation and amortization for the first half of 2022 were \$36.0 million, a decrease of \$6.0 million, or 14.3%, from the comparable period of 2021. The decrease was primarily due to non-recurring LendCare acquisition transaction and integration costs in 2021 and lower compensation expense, partially offset by the corporate development costs incurred in the first quarter of 2022. Excluding the LendCare transaction and integration costs and corporate development costs, corporate expenses before depreciation and amortization represented 6.8% of revenue in the first half of 2022, compared to 9.1% of revenue in the first half of 2021.

# **Depreciation and Amortization**

Depreciation and amortization for the six-month period ended June 30, 2022 was \$41.1 million, an increase of \$4.6 million from 2021, driven mainly by the higher amortization of intangible assets acquired through the acquisition of LendCare. Overall, depreciation and amortization represented 8.5% of revenue for the first half of 2022, a decline from 9.8% reported in the first half of 2021.

easyfinancial – Total depreciation and amortization was \$17.0 million for the first half of 2022. This included \$5.5 million of right-of-use asset depreciation, \$1.0 million higher than the \$4.5 million reported in 2021. Depreciation of property and equipment and intangibles in the first half of 2022 was \$11.5 million, \$5.0 million higher than 2021, mainly driven by the amortization of intangible assets acquired through the acquisition of LendCare.

easyhome – Total depreciation and amortization expense was \$21.2 million for the first half of 2022. Depreciation and amortization of lease assets, property and equipment and intangibles was \$17.3 million in the period, \$1.5 million lower compared with \$18.7 million in 2021. easyhome's depreciation and amortization of lease assets, property and equipment and intangibles expressed as a percentage of easyhome revenue for the first half of 2022 was 23.0%, down from the 25.2% reported in the first half of 2021. The rate reduction was due to a smaller lease asset base against a revenue base with an increasing proportion being generated from consumer lending.

Corporate – Depreciation and amortization was \$2.9 million for the first half of 2022, relatively flat from the comparable period of 2021.

#### **Operating Income (Income before Finance Costs and Income Taxes)**

Operating income for the six-month period ended June 30, 2022 was \$165.1 million, up \$45.1 million, or 37.6%, when compared to 2021. The Company's operating margin for the six-month period ended June 30, 2022 was 34.1%, up from 32.2% reported in 2021. Excluding the effects of the adjusting items discussed in "Key Performance Indicators and Non-IFRS Measures", the Company reported an adjusted operating income of \$174.8 million, up \$30.3 million, or 21.0%, when compared to 2021. The increase in operating margin was mainly driven by higher revenue associated with the larger consumer loan portfolio, partially offset by higher operating expenses, which includes net charge offs and increase in allowance for credit losses due to loan book growth. The Company also reported an adjusted operating margin of 36.1% for the first half of 2022, compared with 38.8% reported in the first half of 2021, mainly driven by the lower operating margin in the easyfinancial reportable operating segment, as discussed below.

easyfinancial – Operating income was \$185.9 million for the first half of 2022, compared with \$146.5 million in 2021, an increase of \$39.4 million, or 26.9%. The improved operating income was driven by continued organic growth in the Company's loan portfolio. As a result, easyfinancial revenue increased by \$110.5 million, partially offset by i) a \$41.8 million increase in bad debt expense driven by the day one loan loss provision on the acquired LendCare loan book coupled with increased charge offs associated with the larger portfolio; ii) a \$6.0 million increase in depreciation and amortization mainly related to the amortization of intangible assets acquired through the acquisition of LendCare; iii) A \$5.5 million increase in advertising and marketing spend; and iv) a \$17.9 million increase in incremental expenditures to support the growing customer base, enhance the product offering and expand the retail footprint. Operating margin in the first half of 2022 was 45.5%, compared with 49.1% reported in the first half of 2021. The decline in operating margin was mainly due to a higher level of allowance for credit losses related to the elevated loan growth experienced during the first half of 2022 and the increase in net charge offs relative to the comparable period, which experienced the benefit of pandemic related government support and consumer expense reductions.

easyhome – Operating income was \$18.1 million for the first half of 2022, a decrease of \$0.2 million, or 1.3%, compared to the same period of 2021. The decrease was mainly due to an increase in bad debt expense, partially offset by higher lending revenues, both from a larger loan portfolio. Operating margin for the first half of 2022 was 24.1%, slightly lower than the 24.7% reported in the first half of 2021.

#### Other Income

During the six-month period ended June 30, 2022, the Company recognized a fair value before-tax loss of \$24.3 million mainly on investments in Affirm and its related TRS, compared to \$83.3 million of unrealized before-tax gains in the same period of 2021.

#### **Finance Costs**

Finance costs for the six-month period ended June 30, 2022 were \$47.9 million, an increase of \$12.9 million from the comparable period of 2021. The increase was mainly driven by the higher borrowing levels to fund the growth of the Company's lending business and to fund share buybacks in the period. The increase was partially offset by the non-recurring loan commitment fee related to the acquisition of LendCare in 2021 and an overall lower cost of borrowing.

# **Income Tax Expense**

The effective income tax rate for the six-month period ended June 30, 2022 was 30.7%, higher than the 21.9% reported in the comparable period of 2021, mainly driven by the fair value losses on investments in the current period, which are taxed at a lower capital gains effective rate.

#### **Net Income and EPS**

The Company's net income for the six-month period ended June 30, 2022 was \$64.4 million, or \$3.86 per share on a diluted basis, down 51.0% and 52.3%, respectively, against the \$131.4 million, or \$8.10 per share on a diluted basis reported in 2021. Excluding the effects of the adjusting items discussed in "Key Performance Indicators and Non-IFRS Measures" section, the adjusted net income for the six-month period ended June 30, 2022 was \$92.6 million, or \$5.55 per share on a diluted basis, an increase of 15.2% and 12.1%, respectively, compared to the same period of 2021.

# **Selected Quarterly Information**

(\$in millions except									
percentages and per share amounts)	June 2022³	March 2022 <sup>3</sup>	December 2021 <sup>3</sup>	September 2021 <sup>3</sup>	June 2021 <sup>3</sup>	March 2021	December 2020	September 2020	June 2020
Gross consumer loans									
receivable	2,369.8	2,154.3	2,030.3	1,896.7	1,795.8	1,277.3	1,246.8	1,182.8	1,134.5
Revenue	251.7	232.1	234.4	219.8	202.4	170.2	173.2	161.8	150.7
Net income	38.3	26.1	50.0	63.5	19.5	112.0	48.9	33.1	32.5
Adjusted net income <sup>2</sup>	46.8	45.8	47.6	46.7	43.7	36.7	35.0	31.6	29.1
Return on assets	5.5%	4.0%	7.9%	10.3%	3.8%	28.8%	13.6%	9.7%	9.4%
Adjusted return on									
assets <sup>2</sup>	6.7%	6.9%	7.5%	7.6%	8.6%	9.4%	9.8%	9.3%	8.4%
Return on equity	20.2%	13.5%	25.0%	32.7%	12.0%	90.1%	45.8%	34.7%	37.0%
Adjusted return on	24.70/	22.00/	22.00/	24.00/	26.00/	20 50/	22.00/	22.40/	22.40/
equity <sup>2</sup>	24.7%	23.8%	23.9%	24.0%	26.9%	29.5%	32.8%	33.1%	33.1%
Return on tangible		22.22/	20.00/	<b>50.00</b> /	16.00/	0.4.00/	40.00/	26.70/	22.42/
common equity <sup>2</sup> Adjusted return on	33.0%	22.8%	39.8%	52.3%	16.8%	94.2%	48.2%	36.7%	39.4%
tangible common									
equity <sup>2</sup>	38.0%	36.5%	36.2%	37.1%	34.8%	30.8%	34.5%	35.1%	35.2%
Net income as a									
percentage of									
revenue	15.2%	11.2%	21.3%	28.9%	9.6%	65.8%	28.2%	20.5%	21.6%
Adjusted net income									
as a percentage of revenue <sup>2</sup>	18.6%	19.7%	20.3%	21.2%	21.6%	21.6%	20.2%	19.5%	19.3%
Tevenue	10.0%	13.770	20.3/0	21.2/0	21.0/0	21.0/0	20.270	19.5/0	19.5/0
Earnings per share <sup>1</sup>									
Basic	2.37	1.59	3.00	3.79	1.20	7.41	3.24	2.20	2.25
Diluted	2.32	1.55	2.90	3.66	1.16	7.14	3.14	2.09	2.11
Adjusted diluted <sup>2</sup>	2.83	2.72	2.76	2.70	2.61	2.34	2.24	2.00	1.89

<sup>&</sup>lt;sup>1</sup>Quarterly earnings per share are not additive and may not equal the annual earnings per share reported. This is due to the effect of stock issued or repurchased during the period on the basic weighted average number of Common Shares (as defined herein) outstanding together with the effects of rounding.

<sup>&</sup>lt;sup>2</sup> Adjusted net income is a non-IFRS measure. Adjusted diluted earnings per share, adjusted return on equity, adjusted return on asset and reported and adjusted return on tangible common equity are non-IFRS ratios. See descriptions in "Key Performance Indicators and Non-IFRS Measures" section. Please refer to Page 27 of March 31, 2022 MD&A, page 50 of December 31, 2021 MD&A, page 37 of the September 30, 2021 MD&A, page 39 of the June 30, 2021 MD&A, page 25 of the June 30, 2022 MD&A, page 42 of the December 20, 2020 MD&A, page 33 of the September 30, 2020 MD&A, and page 22 of the June 30, 2020 MD&A for the respective "Key Performance Indicators and Non-IFRS Measures" section for those periods. These MD&As are available on www.sedar.com.

<sup>&</sup>lt;sup>3</sup> During the second quarter of 2021, the Company acquired LendCare. The selected quarterly information for the periods beginning June 30, 2021 include financial information related to LendCare.

Key financial measures for each of the last nine quarters are summarized in the table above and include the gross consumer loans receivable, revenue, net income, earnings per share, return on assets, return on equity, return on tangible common equity, and net income as a percentage of revenue over this timeframe. Revenue growth over this time frame was primarily related to the growth of gross consumer loans receivable. The larger revenue base together with operating expense management and lower costs of borrowing, increased the Company's adjusted net income, adjusted earnings per share and adjusted return on tangible common equity. Adjusted return on assets and adjusted return on equity have increased in prior quarters due to the increasing earnings generated by the business, declining in the most recent quarters due to the higher level of assets and shareholders' equity due to the acquisition of LendCare in 2021.

# **Portfolio Analysis**

The Company generates its revenue from portfolios of consumer loans receivable and lease agreements. To a large extent, the Company's financial results are determined by the performance of these portfolios. The composition of these portfolios at the end of a period are a significant indicator of future financial results.

The Company measures the performance of its portfolios during a period and their make-up at the end of a period using a number of key performance indicators as described in more detail below. Several of these indicators are not measurements in accordance with IFRS and should not be considered as an alternative to net income or any other measure of performance under IFRS. The discussion in this section refers to certain financial measures that are not determined in accordance with IFRS. Although these measures do not have standardized meanings and may not be comparable to similar measures presented by other companies, these measures are defined herein or can be determined by reference to the Company's consolidated financial statements. The Company discusses these measures because it believes they facilitate the understanding of the results of its operations and financial position.

#### **Consumer Loans Receivable**

Loan Originations and Net Principal Written

Gross loan originations is the value of all consumer loans receivable advanced to the Company's customers during a period where new credit underwritings have been performed. Included in gross loan originations are loans to new customers and new loans to existing customers, a portion of which may be applied to eliminate a prior borrowing. When the Company extends additional credit to an existing customer, a centralized credit analysis or full credit underwriting is performed using up-to-date information. Additionally, the loan repayment history of that customer throughout their relationship with the Company is considered in the credit decision. As a result, the quality of the credit decision made when evaluating an existing or prior customer is improved and has historically resulted in better performance. No additional credit is extended to a customer whose loan is delinquent.

Net principal written is a non-IFRS measure capturing the Company's gross loan originations during a period, excluding the portion of the originations used to repay prior borrowings. The Company uses net principal written, among other measures, to assess the operating performance of its lending business. Non-IFRS measures are not determined in accordance with IFRS, do not have standardized meanings and may not be comparable to similar financial measures presented by other companies.

Gross loan originations and net principal written during the period were as follows:

	Three Mor	nths Ended	Six Months Ended	
(\$in 000's)	June 30, 2022	June 30, 2021	June 30, 2022	June 30, 2021
,				
Gross loan originations	628,189	379,082	1,104,732	651,433
Loan originations to new customers	301,184	173,856	518,878	273,813
Loan originations to existing customers Less: Proceeds applied to repay existing	327,005	205,226	585,854	377,620
loans	(162,880)	(113,009)	(296,917)	(208,339)
Net advance to existing customers	164,125	92,217	288,937	169,281
Net principal written	465,309	266,073	807,815	443,094

# Gross Consumer Loans Receivable

The Company measures the size of its lending portfolio in terms of gross consumer loans receivable. Gross consumer loans receivable reflects the period-end balance of the portfolio before provisioning for potential future charge offs. Growth in gross consumer loans receivable is driven by several factors including the number of customers and average loan value per customer. Changes in the gross consumer loans receivable during the periods were as follows:

	Three Months Ended		Six Mont	hs Ended
	June 30,	June 30,	June 30,	June 30,
(\$in 000's)	2022	2021	2022	2021
Opening gross consumer loans				
receivable	2,154,300	1,277,291	2,030,339	1,246,840
Gross loan originations	628,189	379,082	1,104,732	651,433
Gross loan purchased	-	444,520	-	444,520
Gross principal payments and other				
adjustments	(351,364)	(269,244)	(649,945)	(479,936)
Gross charge offs before recoveries	(61,282)	(35,805)	(115,283)	(67,013)
Net growth in gross consumer loans				
receivable during the period	215,543	518,553	339,504	549,004
Ending gross consumer loans receivable	2,369,843	1,795,844	2,369,843	1,795,844

Scheduled principal repayment of gross consumer loans receivable are as follows:

	June 3	0, 2022	June 30, 2021	
(\$in 000's except percentages)	\$	% of total	\$	% of total
0 – 6 months	228,854	9.7%	198,459	11.1%
6 – 12 months	162,923	6.9%	150,176	8.4%
12 – 24 months	365,761	15.4%	336,266	18.7%
24 – 36 months	437,734	18.5%	367,064	20.4%
36 – 48 months	395,983	16.7%	275,494	15.3%
48 – 60 months	261,723	11.0%	196,148	10.9%
60 months +	516,865	21.8%	272,237	15.2%
Gross consumer loans receivable	2,369,843	100.0%	1,795,844	100.0%

Gross consumer loans receivable with principal repayments beyond 60 months as at June 30, 2022 increased by 660 bps, compared to June 30, 2021, primarily due to the shift in product mix towards a higher proportion of secured loans, which have longer payment terms.

Gross consumer loans receivable categorized by the contractual time to maturity are as follows:

	June 3	30, 2022	June 30, 2021	
(\$in 000's except percentages)	\$	% of total	\$	% of total
0 – 1 year	64,224	2.7%	55,086	3.1%
1 – 2 years	148,380	6.3%	151,186	8.4%
2 – 3 years	347,849	14.7%	343,419	19.1%
3 – 4 years	539,785	22.8%	441,804	24.6%
4 – 5 years	494,810	20.9%	408,699	22.8%
5 years +	774,795	32.6%	395,650	22.0%
Gross consumer loans receivable	2,369,843	100.0%	1,795,844	100.0%

Gross consumer loans receivable with contractual times to maturity beyond 5 years as at June 30, 2022 increased by 1,060 bps, compared to June 30, 2021, primarily due to the shift in product mix towards a higher proportion of secured loans, which have longer payment terms.

Loans are originated and serviced by both the easyfinancial and easyhome reportable operating segments. A breakdown of gross consumer loans receivable between these segments is as follows:

	June 30	), 2022	June 3	0, 2021
(\$in 000's except percentages)	\$	% of total	\$	% of total
Cross consumer leans resolvable				
Gross consumer loans receivable, easyfinancial	2,292,768	96.7%	1,738,926	96.8%
Gross consumer loans receivable, easyhome	77,075	3.3%	56,918	3.2%
Gross consumer loans receivable	2,369,843	100.0%	1,795,844	100.0%

# Financial Revenue and Net Financial Income

Financial revenue, a non-IFRS measure, is generated by both the easyfinancial and easyhome reportable operating segments. Financial revenue includes interest and various other ancillary fees generated by the Company's gross consumer loans receivable. Financial revenue is calculated as total Company revenue less leasing revenue from the easyhome reportable operating segment.

Net financial income is a non-IFRS measure that details the profitability of the Company's gross consumer loans receivable before costs to originate or administer. Net financial income is calculated by deducting interest expense, amortization of deferred financing charges and bad debt expense from financial revenue. Net financial income is impacted by the size of gross consumer loans receivable, portfolio yield, amount and cost of the Company's debt, the Company's leverage ratio and bad debt expense incurred in the period. The Company uses net financial income, among other measures, to assess the operating performance of its loan portfolio. Non-IFRS measures are not determined in accordance with IFRS, do not have standardized meanings and may not be comparable to similar financial measures presented by other companies.

	Three Months Ended		Six Mont	hs Ended
(\$in 000's)	June 30, 2022	June 30, 2021	June 30, 2022	June 30, 2021
Total Company revenue	251,652	202,356	483,794	372,530
Less: Leasing revenue	(27,641)	(30,123)	(56,207)	(60,366)
Financial revenue	224,011	172,233	427,587	312,164
Less: Interest expenses and amortization				
of deferred financing charges	(23,590)	(20,066)	(46,233)	(33,561)
Less: Bad debt expense	(67,936)	(48,873)	(122,085)	(78,147)
Net financial income	132,485	103,294	259,269	200,456

Total Yield on Consumer Loans as a Percentage of Average Gross Consumer Loans Receivable

Total yield on consumer loans as a percentage of average gross consumer loans receivable is a non-IFRS ratio and is calculated as the financial revenue generated, including revenue generated on the sale of ancillary products, on the Company's gross consumer loans receivable divided by the average of the month-end loan balances for the indicated period. For interim periods, the rate is annualized. The Company uses total yield on gross consumer loans as a percentage of average gross consumer loans receivable, among other measures, to assess the operating performance of its loan portfolio.

	Three Moi	nths Ended	Six Mont	hs Ended
	June 30,	June 30,	June 30,	June 30,
(\$in 000's except percentages)	2022	2021	2022	2021
Total Company revenue	251,652	202,356	483,794	372,530
Less: Leasing revenue	(27,641)	(30,123)	(56,207)	(60,366)
Financial revenue	224,011	172,233	427,587	312,164
Multiplied by number of periods in a year	X 4	X 4	X 4/2	X 4/2
Divided by average gross consumer loans				
receivable	2,295,232	1,611,479	2,198,495	1,438,099
Total yield on consumer loans as a				
percentage of average gross consumer				
loans receivable (annualized)	39.0%	42.8%	38.9%	43.4%

# Net Charge Offs

In addition to loan originations, gross consumer loans receivable are impacted by charge offs. Unsecured customer loan balances that are delinquent greater than 90 days and secured customer loan balances that are delinquent greater than 180 days are charged off. In addition, customer loan balances are charged off upon notification that the customer is bankrupt following a detailed review of the filing. Subsequent collections of previously charged off accounts are netted with gross charge offs during a period to arrive at net charge offs.

Average gross consumer loans receivable has been calculated based on the average of the month-end loan balances for the indicated period. This metric is a measure of the collection performance of gross consumer loans receivable. For interim periods, the rate is annualized.

	Three Moi	nths Ended	Six Months Ended		
	June 30,	June 30,	June 30,	June 30,	
(\$in 000's except percentages)	2022	2021	2022	2021	
Net charge offs against allowance	53,545	33,117	99,846	61,917	
Multiplied by number of periods in a year	X 4	X 4	X 4/2	X 4/2	
			•	,	
Divided by average gross consumer loans					
receivable	2,295,232	1,611,479	2,198,495	1,438,099	
Net charge offs as a percentage of					
average gross consumer loans					
receivable (annualized)	9.3%	8.2%	9.1%	8.6%	

#### Allowance for Credit Losses

The allowance for expected credit losses is a provision that is reported on the Company's statement of financial position that is netted against gross consumer loans receivable to arrive at net consumer loans receivable. The allowance for expected credit losses provides for credit losses that are expected to transpire in future periods. Customer loans for which we have received a notification of bankruptcy, unsecured customer loan balances that are delinquent greater than 90 days and secured customer loan balances that are delinquent greater than 180 days are charged off against the allowance for loan losses.

	Three Moi	nths Ended	Six Mont	hs Ended
	June 30,	June 30,	June 30,	June 30,
(\$in 000's except percentages)	2022	2021	2022	2021
Allowance for credit losses, beginning of				
period	167,610	126,150	159,762	125,676
Net charge offs against allowance	(53,545)	(33,117)	(99,846)	(61,917)
Bad debt expense	67,936	48,873	122,085	78,147
Allowance for credit losses, end of period	182,001	141,906	182,001	141,906
Allowance for credit losses as a				
percentage of the ending gross				
consumer loans receivable	7.68%	7.90%	7.68%	7.90%

IFRS 9 requires that Forward Looking Indicators (FLIs) be considered when determining the allowance for credit losses. Historically, the four key macroeconomic variables contributing to credit risk and losses within the Company's loan portfolio have been: unemployment rates, inflation rates, GDP growth and the price of oil. Analysis performed by the Company determined that a forecasted increase in the rate of unemployment, rate of inflation, a decrease in the expected future price of oil from the current rates or a decrease in the rate of GDP growth has historically tended to increase the charge offs experienced by the Company. Conversely a forecasted decrease in the rate of unemployment, rate of inflation, an increase in the expected future price of oil from the current rates or an increase in the GDP growth rate has historically tended to decrease the charge offs experienced by the Company. When assessing the degree of influence on the credit risk of the Company's consumer loan portfolio, analysis performed by the Company indicates that the underlying credit and product mix, as influenced by the Company's custom proprietary credit models, has the most significant impact on future credit losses, while there is only a moderate degree of impact caused solely by economic factors. As a result of the turbulent economic environment brought on by the COVID-19 pandemic, management identified the need to incorporate additional data and methodological approaches into the Company's forward-looking scenario modelling, in order to account for the unusually high prepayment rates and low default rates experienced by lending institutions during the pandemic. Therefore, additional factors have been incorporated into assessing the economic impact of the COVID-19 pandemic on the Company's consumer loan portfolio.

In calculating the allowance for credit losses, internally developed models were used, which factor in credit risk related parameters including the probability of default, the exposure at default, the loss given default and other relevant risk factors. As part of the process, the Company employed distinct forecast scenarios for the period as at June 30, 2021, derived from the FLI forecasts produced by five large Canadian banks, which include neutral, optimistic and pessimistic forecast scenarios. For the period as at June 30, 2022, the Company enhanced the methodology by employing five distinct forecast scenarios, derived from the FLI forecasts produced by Moody's Analytics, which include neutral, moderately optimistic, extremely optimistic, moderately pessimistic and extremely pessimistic forecast scenarios. These scenarios use a combination of four inter-related macroeconomic variables including unemployment rates, GDP, inflation rates, and oil prices and are utilized to determine the probability weighted allowance. Judgment is then applied to the recommended probability weightings to these scenarios to determine a probability weighted allowance for credit losses.

The following table shows the key macroeconomic variables used in the determination of the probability weighted allowance during the forecast periods as at June 30, 2022 and 2021, respectively.

12-Month Forward-		June 30, 2022					June 30, 2021		
Looking									
Macroeconomic									
Variables		Moderately	Extremely	Moderately	Extremely				
(Average annual)	Neutral	Optimistic	Optimistic	Pessimistic	Pessimistic	Neutral	Optimistic	Pessimistic	
Unemployment rate <sup>1</sup>	5.63%	4.84%	4.15%	7.86%	9.28%	6.50%	6.25%	9.96%	
GDP growth rate <sup>2</sup>	2.20%	3.60%	4.52%	0.08%	(0.85%)	9.44%	9.80%	0.87%	
Inflation growth rate <sup>3</sup>	4.80%	4.54%	4.57%	6.19%	7.42%	3.37%	2.85%	3.50%	
Oil prices <sup>4</sup>	\$88.10	\$90.82	\$88.59	\$103.87	\$130.38	\$66.47	\$70.04	\$40.33	

<sup>&</sup>lt;sup>1</sup> An average of the projected monthly unemployment rates over the next 12-month forecast period.

The assignment of the probability weighting for the various scenarios using these variables involves management judgment through a robust internal review and analysis to arrive at a collective view on the likelihood of each scenario taking into account current economic conditions and the implications for near-term macroeconomic performance. If management were to assign 100% probability to the extremely pessimistic scenario forecast, the allowance for credit losses would have been \$9.2 million (June 30, 2021 - \$16.4 million under 100% pessimistic scenario forecast) higher than the reported allowance for credit losses as at June 30, 2022. Note the sensitivity above does not consider the migration of exposure and/or changes in credit risk that would have occurred in the loan portfolio due to risk mitigation actions or other factors.

Aging of Gross Consumer Loans Receivable

An aging analysis of gross consumer loans receivable at the end of the periods was as follows:

	June 3	0, 2022	June 30, 2021		
(\$in 000's except percentages)	\$	% of total	\$	% of total	
Current	2,238,916	94.3%	1,711,762	95.3%	
Days past due					
1 - 30 days	70,495	3.0%	48,246	2.8%	
31 - 44 days	16,110	0.7%	9,553	0.5%	
45 - 60 days	13,166	0.6%	7,959	0.4%	
61 - 90 days	20,213	0.9%	12,256	0.7%	
91 - 120 days	5,137	0.2%	2,671	0.1%	
121 - 150 days	3,700	0.2%	1,770	0.1%	
151 - 180 days	2,106	0.1%	1,627	0.1%	
	130,927	5.7%	84,082	4.7%	
Gross consumer loans receivable	2,369,843	100.0%	1,795,844	100.0%	

A large portion of the Company's gross consumer loans receivable operates on a bi-weekly rather than monthly repayment cycle. As such, the aging analysis between different fiscal periods may not be comparable depending upon the day of the week on which the fiscal period ends. An alternate aging analysis prepared as of the last Saturday of the fiscal periods may present a more relevant comparison.

<sup>&</sup>lt;sup>2</sup> A projected year-over-year GDP growth rate.

<sup>&</sup>lt;sup>3</sup> A projected year-over-year inflation growth rate.

<sup>&</sup>lt;sup>4</sup> An average of the projected monthly oil prices over the next 12-month forecast period.

Aging analysis of the gross consumer loans receivable as of the last Saturday of the periods was as follows:

	Saturday, June 25, 2022	Saturday, June 26, 2021
	% of total	% of total
Current	93.3%	95.1%
Days past due		
1 - 30 days	3.9%	3.0%
31 - 44 days	0.7%	0.5%
45 - 60 days	0.7%	0.5%
61 - 90 days	0.9%	0.6%
91 - 120 days	0.2%	0.1%
121 - 150 days	0.2%	0.1%
151 - 180 days	0.1%	0.1%
	6.7%	4.9%
Gross consumer loans receivable	100.0%	100.0%

Gross consumer loans receivable that are considered past due as of the last Saturday of June 2022 was 6.7%, 180 bps higher than the last Saturday of June 2021, primarily due to the growth of secured loans within the LendCare portfolio, which have a longer period prior to charge off, at six months post initial delinquency, compared to unsecured loans, where loans are charged off three months after the initial delinquency. In addition, during the prior year comparison period, there was a higher degree of federal financial support available to customers during the COVID-19 pandemic, which served to reduce the delinquency.

Gross Consumer Loans Receivable by Geography

At the end of the periods, the Company's gross consumer loans receivable were allocated among the following geographic regions:

	June 30, 2022		June 30, 2021	
(\$in 000's except percentages)	\$	% of total	\$	% of total
Newfoundland & Labrador	72,444	3.1%	60,338	3.4%
Nova Scotia	118,881	5.0%	94,990	5.3%
Prince Edward Island	15,732	0.7%	12,657	0.7%
New Brunswick	108,051	4.6%	85,975	4.8%
Quebec	290,649	12.3%	211,907	11.8%
Ontario	888,610	37.5%	680,219	37.9%
Manitoba	97,281	4.1%	77,587	4.3%
Saskatchewan	114,024	4.8%	87,078	4.8%
Alberta	394,184	16.6%	284,193	15.8%
British Columbia	247,616	10.4%	183,080	10.2%
Territories	22,371	0.9%	17,820	1.0%
Gross consumer loans receivable	2,369,843	100.0%	1,795,844	100.0%

# Gross Consumer Loans Receivable by Loan Type

At the end of the periods, the Company's gross consumer loans receivable was allocated among the following loan types:

	June 30, 2022		June 30, 2021	
(\$in 000's except percentages)	\$	% of total	\$	% of total
Unsecured instalment loans	1,514,910	63.9%	1,206,780	67.2%
Secured instalment loans <sup>1</sup>	854,933	36.1%	589,064	32.8%
Gross consumer loans receivable	2,369,843	100.0%	1,795,844	100.0%

<sup>&</sup>lt;sup>1</sup>Secured instalment loans include loans secured by real estate, personal property or a Notice of Security Interest.

# **Leasing Portfolio Analysis**

# Potential Monthly Leasing Revenue

Potential monthly leasing revenue is a supplementary financial measure. The Company measures its leasing portfolio and the performance of its easyhome business through potential monthly leasing revenue. Potential monthly leasing revenue reflects the lease revenue that the Company's portfolio of leased merchandise would generate in a month providing it collected all lease payments contractually due in that period, but excludes revenue generated by certain ancillary products. Potential monthly leasing revenue is an important indicator of the future revenue generating potential of the Company's lease portfolio. Potential monthly leasing revenue is calculated as the number of lease agreements outstanding multiplied by the average required monthly lease payment per agreement.

Potential monthly leasing revenue is calculated as follows:

	June 30, 2022	June 30, 2021
Total number of lease agreements  Multiplied by the average required monthly lease payment per agreement	73,693 103.59	82,917 100.36
Potential monthly leasing revenue (\$in 000's)	7,634	8,322

Changes in potential monthly leasing revenue during the periods was as follows:

	Three Months Ended		Six Months Ended	
	June 30,	June 30,	June 30,	June 30,
(\$in 000's)	2022	2021	2022	2021
Opening potential monthly leasing revenue	7,841	8,366	8,193	8,461
Decrease due to store closures or sales during the period Decrease due to ongoing operations	(28) (179)	(4) (40)	(60) (499)	(4) (135)
Net change	(207)	(44)	(559)	(139)
Ending potential monthly leasing revenue	7,634	8,322	7,634	8,322

Potential Monthly Leasing Revenue by Product Category

At the end of the periods, the Company's leasing portfolio, as measured by potential monthly leasing revenue was allocated among the following product categories:

	June 30, 2022		June 30, 2021	
(\$in 000's except percentages)	\$	% of total	\$	% of total
Furniture	3,157	41.4%	3,490	41.9%
Electronics	2,472	32.4%	2,639	31.7%
Appliances	1,109	14.5%	1,173	14.1%
Computers	896	11.7%	1,020	12.3%
Potential monthly leasing revenue	7,634	100.0%	8,322	100.0%

## Potential Monthly Leasing Revenue by Geography

At the end of the periods, the Company's leasing portfolio as measured by potential monthly leasing revenue, was allocated among the following geographic regions:

	June 30, 2022		June 30, 2021	
(\$in 000's except percentages)	\$	% of total	\$	% of total
Newfoundland & Labrador	640	8.4%	681	8.2%
Nova Scotia	737	9.7%	820	9.8%
Prince Edward Island	134	1.8%	145	1.7%
New Brunswick	604	7.9%	654	7.9%
Quebec	548	7.2%	589	7.1%
Ontario	2,399	31.4%	2,645	31.8%
Manitoba	216	2.8%	241	2.9%
Saskatchewan	346	4.5%	388	4.7%
Alberta	1,175	15.4%	1,251	15.0%
British Columbia	835	10.9%	908	10.9%
Potential monthly leasing revenue	7,634	100.0%	8,322	100.0%

## Leasing Charge Offs as a Percentage of Leasing Revenue

The Company's leasing charge offs as a percentage of leasing revenue is a non-IFRS ratio. When easyhome enters into a leasing transaction with a customer, a sale is not recorded as the Company retains ownership of the related asset under the lease. Instead, the Company recognizes its leasing revenue over the term of the lease as payments are received from the customer. Periodically, the lease agreement is terminated by the customer or by the Company prior to the anticipated end date of the lease and the assets are returned by the customer to the Company. In some instances, the Company is unable to regain possession of the assets which are then charged off. Net charge offs (charge offs less subsequent recoveries of previously charged off assets) are included in the depreciation of lease assets expense for financial reporting purposes. easyhome leasing revenue is a non-IFRS measure and is calculated as the total Company revenue less financial revenue. The Company uses leasing charge offs as a percentage of leasing revenue, among other measures, to assess the operating performance of its leasing portfolio. Non-IFRS ratios are not determined in accordance with IFRS, do not have standardized meanings and may not be comparable to similar financial measures presented by other companies.

	Three Months Ended		Six Mont	hs Ended
	June 30,	June 30,	June 30,	June 30,
(\$in 000's except percentages)	2022	2021	2022	2021
Depreciation of lease assets	8,195	8,843	16,660	18,086
Less: Lease asset depreciation excluding				·
net charge offs	(7,389)	(8,138)	(15,021)	(16,723)
Net charge offs	806	705	1,639	1,363
Total Company revenue	251,652	202,356	483,794	372,530
Less: Financial revenue	(224,011)	(172,233)	(427,587)	(312,164)
Leasing revenue	27,641	30,123	56,207	60,366
Net charge offs as a percentage of				
leasing revenue	2.9%	2.3%	2.9%	2.3%

#### **Key Performance Indicators and Non-IFRS Measures**

In addition to the reported financial results under IFRS and the metrics described in the Portfolio Analysis section of this MD&A, the Company also measures the success of its strategy using a number of key performance indicators as described in more detail below. Several of these key performance indicators are not measurements in accordance with IFRS and should not be considered as an alternative to net income or any other measure of performance under IFRS.

The discussion in this section refers to certain financial measures that are not determined in accordance with IFRS. Although these measures do not have standardized meanings and may not be comparable to similar measures presented by other companies, these measures are defined herein or can be determined by reference to the Company's interim condensed consolidated financial statements. The Company discusses these measures because it believes that they facilitate the understanding of the results of its operations and financial position.

Several non-IFRS measures that are used throughout this discussion are defined as follows:

#### Same Store Revenue Growth

Same store revenue growth is a supplementary financial measure which shows the revenue growth for all stores that have been open for a minimum of 15 months. To calculate same store revenue growth for a period, the revenue for that period is compared to the same period in the prior year excluding the revenues related to opened and closed stores or kiosks during the period. Same store revenue growth is influenced by both the Company's product offerings as well as the number of stores which have been open for a 12-month to 36-month time frame, as these stores tend to be in the strongest period of growth at this time.

	Three Months Ended		Six Months Ended	
	June 30, 2022	June 30, 2021	June 30, 2022	June 30, 2021
Same store revenue growth (overall)	16.8%	20.2%	15.1%	10.4%
Same store revenue growth (easyhome)	2.8%	7.9%	2.8%	6.4%

## Adjusted Net Income and Adjusted Diluted Earnings Per Share

At various times, net income and diluted earnings per share may be affected by adjusting items that have occurred in the period and impact the comparability of these measures with other periods. Adjusting items include items that are outside of normal business activities and are significant in amount and scope, which management believes are not reflective of underlying business performance. Adjusted net income and adjusted diluted earnings per share are non-IFRS measures. The Company defines: i) adjusted net income as net income excluding such adjusting items; and ii) adjusted diluted earnings per share as diluted earnings per share excluding such adjusting items. The Company believes that adjusted net income and adjusted diluted earnings per share are important measures of the profitability of operations.

Items used to calculate adjusted net income and adjusted diluted earnings per share for the three and six-month periods ended June 30, 2022 and 2021 include those indicated in the chart below:

	Three Months Ended		Six Montl	ns Ended
	June 30,	June 30,	June 30,	June 30,
(\$in 000's except earnings per share)	2022	2021	2022	2021
Net income as stated	38,300	19,467	64,396	131,442
Impact of adjusting items				
Operating expenses before				
depreciation and amortization Corporate development costs <sup>1</sup>			2,314	
Integration costs <sup>3</sup>	282	648	2,314 789	- 648
	282		789	
Transaction costs <sup>2</sup>	-	6,679	-	7,359
Day one loan loss provision on the acquired loans <sup>4</sup>		14,252		14,252
Amortization of intangible assets	-	14,252	-	14,252
Amortization of acquired intangible assets 5	3,275	2,200	6,550	2,200
Other loss (income) <sup>6</sup>	6,819	2,200 4,086	24,344	(83,286)
1	0,019	4,000	24,544	(03,200)
Finance costs		4 726		4.726
Transaction costs <sup>2</sup>	-	1,726	-	1,726
Total pre-tax impact of adjusting	10.376	20.504	22.007	(57.404)
items Income tax impact of above adjusting	10,376	29,591	33,997	(57,101)
items	(1,846)	(5,371)	(5,784)	6,025
After-tax impact of adjusting items	8,530	24,220	28,213	(51,076)
Arter tax impact of adjusting items	0,550	24,220	20,213	(31,070)
Adjusted net income	46,830	43,687	92,609	80,366
-	•	,		,
Weighted average number of diluted				
shares outstanding	16,522	16,768	16,677	16,230
		·		,
Diluted earnings per share as stated	2.32	1.16	3.86	8.10
Per share impact of adjusting items	0.51	1.45	1.69	(3.15)
Adjusted diluted earnings per share	2.83	2.61	5.55	4.95

Adjusting item related to corporate development costs

Adjusting items related to the LendCare Acquisition

<sup>&</sup>lt;sup>1</sup>Corporate development costs are related to the exploration of a strategic acquisition opportunity, which the Company elected to not undertake, including advisory, consulting and legal costs reported under Operating expenses before depreciation and amortization.

<sup>&</sup>lt;sup>2</sup> Transaction costs included advisory and consulting costs, legal costs, and other direct transaction costs related to the acquisition of LendCare reported under Operating expenses before depreciation and amortization and loan commitment fees related to the acquisition of LendCare reported under Finance costs.

<sup>&</sup>lt;sup>3</sup> Integration costs related to advisory and consulting costs, employee incentives, representation and warranty insurance cost, other integration costs related to the acquisition of LendCare. Integration costs were reported under Operating expenses before depreciation and amortization.

<sup>&</sup>lt;sup>4</sup> Bad debt expense related to the day one loan loss provision on the acquired loan portfolio from LendCare.

<sup>&</sup>lt;sup>5</sup> Amortization of \$131 million intangible asset related to the acquisition of LendCare with an estimated useful life of ten years. *Adjusting item related to other income (loss)* 

<sup>&</sup>lt;sup>6</sup> For the three and six-month periods ended June 30, 2022 and 2021, fair value gains (losses) mainly related to investments in Affirm and its related TRS.

# Adjusted Net Income as a Percentage of Revenue

Adjusted net income as a percentage of revenue is a non-IFRS ratio. The Company believes that adjusted net income as a percentage of revenue is an important measure of the profitability of the Company's operations.

	Three Months Ended			
		June 30,		
	June 30,	2022	June 30,	2021
(\$in 000's except percentages)	2022	(adjusted)	2021	(adjusted)
Net income as stated	38,300	38,300	19,467	19,467
After-tax impact of adjusting items <sup>1</sup>	-	8,530	-	24,220
Adjusted net income	38,300	46,830	19,467	43,687
Divided by revenue	251,652	251,652	202,356	202,356
Net income as a percentage of revenue	15.2%	18.6%	9.6%	21.6%

<sup>&</sup>lt;sup>1</sup> For explanation of adjusting items, refer to the corresponding "Adjusted Net Income and Adjusted Diluted Earnings Per Share" section.

	Six Months Ended			
		June 30,		
	June 30,	2022	June 30,	2021
(\$in 000's except percentages)	2022	(adjusted)	2021	(adjusted)
Net income as stated	64,396	64,396	131,442	131,442
After-tax impact of adjusting items <sup>1</sup>	-	28,213	-	(51,076)
Adjusted net income	64,396	92,609	131,442	80,366
Divided by revenue	483,794	483,794	372,530	372,530
Net income as a percentage of revenue	13.3%	19.1%	35.3%	21.6%

 $<sup>\</sup>overline{1}$  For explanation of adjusting items, refer to the corresponding "Adjusted Net Income and Adjusted Diluted Earnings Per Share" section.

# **Adjusted Operating Margin**

Adjusted operating margin is a non-IFRS ratio. The Company defines adjusted operating margin as adjusted operating income divided by revenue for the Company as a whole and for its reporting segments: easyfinancial and easyhome. The Company defines adjusted operating income as operating income excluding adjusting items. The Company believes adjusted operating margin is an important measure of the profitability of its operations, which in turn assists it in assessing the Company's ability to generate cash to pay interest on its debt and to pay dividends.

	Three Months Ended			
		June 30,		June 30,
	June 30,	2022	June 30,	2021
(\$in 000's except percentages)	2022	(adjusted)	2021	(adjusted)
easyfinancial				
Operating income	95,582	95,582	74,851	74,851
Divided by revenue	214,114	214,114	164,888	164,888
easyfinancial operating margin	44.6%	44.6%	45.4%	45.4%
easyhome				
Operating income	8,738	8,738	9,319	9,319
Divided by revenue	37,538	37,538	37,468	37,468
		/	24.00/	24.00/
easyhome operating margin	23.3%	23.3%	24.9%	24.9%
Tatal				
<b>Total</b> Operating income	85,183	85,183	56,090	56,090
Operating income Operating expenses before depreciation	65,165	65,165	30,090	30,090
and amortization <sup>1</sup>				
Integration costs	-	282	-	648
Transaction costs	-	-	-	6,679
Day one loan loss provision on the				
acquired loans	-	-	-	14,252
Amortization of intangible assets <sup>1</sup>				
Amortization of acquired intangible				
assets	-	3,275	-	2,200
Adjusted operating income	85,183	88,740	56,090	79,869
Divided by revenue	251,652	251,652	202,356	202,356
Total operating margin	33.8%	35.3%	27.7%	39.5%

<sup>1</sup> For explanation of adjusting items, refer to the corresponding "Adjusted Net Income and Adjusted Diluted Earnings Per Share" section.

	Six Months Ended			
		June 30,		June 30,
	June 30,	2022	June 30,	2021
(\$in 000's except percentages)	2022	(adjusted)	2021	(adjusted)
		<del>-                                    </del>		, , ,
easyfinancial				
Operating income	185,907	185,907	146,548	146,548
Divided by revenue	408,724	408,724	298,217	298,217
easyfinancial operating margin	45.5%	45.5%	49.1%	49.1%
easyhome				
Operating income	18,109	18,109	18,356	18,356
Divided by revenue	75,070	75,070	74,313	74,313
easyhome operating margin	24.1%	24.1%	24.7%	24.7%
Total				
Operating income	165,148	165,148	120,022	120,022
Operating expenses before depreciation				
and amortization <sup>1</sup>				
Corporate development costs	-	2,314	-	-
Integration costs	-	789	-	648
Transaction costs	-	-	-	7,359
Day one loan loss provision on the				
acquired loans	-	-	-	14,252
Amortization of intangible assets <sup>1</sup>				
Amortization of acquired intangible				
assets	-	6,550	-	2,200
Adjusted operating income	165,148	174,801	120,022	144,481
Divided by revenue	483,794	483,794	372,530	372,530
	24.40/	25.40/	22.20/	20.00/
Total operating margin	34.1%	36.1%	32.2%	38.8%

<sup>&</sup>lt;sup>1</sup> For explanation of adjusting items, refer to the corresponding "Adjusted Net Income and Adjusted Diluted Earnings Per Share" section.

## Earnings before Interest, Taxes, Depreciation and Amortization ("EBITDA") and EBITDA Margin

EBITDA is a non-IFRS measure and EBITDA margin is a non-IFRS ratio. The Company defines EBITDA as earnings before interest, taxes, depreciation and amortization, excluding depreciation of lease assets. EBITDA margin is calculated as EBITDA divided by revenue. The Company uses EBITDA and EBITDA margin, among other measures, to assess the operating performance of its ongoing businesses.

	Three Months Ended		Six Mont	hs Ended
	June 30,	June 30,	June 30,	June 30,
(\$in 000's except percentages)	2022	2021	2022	2021
Net income as stated	38,300	19,467	64,396	131,442
Finance cost	24,445	20,822	47,924	35,058
Income tax expense	15,619	11,715	28,484	36,808
Depreciation and amortization	20,309	19,337	41,081	36,498
Depreciation of lease assets	(8,195)	(8,843)	(16,660)	(18,086)
EBITDA	90,478	62,498	165,225	221,720
Divided by revenue	251 652	202,356	192 701	372,530
Divided by revenue	251,652	202,330	483,794	372,330
EBITDA margin	36.0%	30.9%	34.2%	59.5%

### Free Cash Flows from Operations before Net Growth in Gross Consumer Loans Receivable

Free cash flows from operations before net growth in gross consumer loans receivable is a non-IFRS measure. The Company defines free cash flows from operations before net growth in gross consumer loans receivable as cash provided by (used in) operating activities, adjusted for the costs of investments made to grow gross consumer loans receivable. The Company believes Free cash flows from operations before net growth in gross consumer loans receivable is an important performance indicator to assess the cash generating ability of its existing loan portfolio.

	Three Months Ended		Six Months Ended	
	June 30,	June 30,	June 30,	June 30,
	2022	2021	2022	2021
Cash (used in) provided by operating activities	(158,625)	(25,787)	(242,658)	6,928
Net growth in gross consumer loans receivable during the period <sup>1</sup>	215,543	74,033	339,504	104,484
Free cash flows from operations before net growth in gross consumer loans				
receivable	56,918	48,246	96,846	111,412

 $<sup>^{1}\</sup>mbox{Excludes}$  \$444.5 million of gross loans purchased through the acquisition of LendCare in 2021.

## **Return on Assets**

Adjusted return on assets is a non-IFRS ratio. The Company defines adjusted return on assets as annualized adjusted net income divided by average total assets for the period. The Company believes adjusted return on assets is an important measure of how total assets are utilized in the business.

	Three Months Ended			
		June 30,		June 30,
	June 30,	2022	June 30,	2021
(\$in 000's except percentages)	2022	(adjusted)	2021	(adjusted)
Net income as stated	38,300	38,300	19,467	19,467
After-tax impact of adjusting items <sup>1</sup>	-	8,530	-	24,220
Adjusted net income	38,300	46,830	19,467	43,687
Multiplied by number of periods in a year	X 4	X 4	X 4	X 4
Divided by average total assets for the				
period	2,792,034	2,792,034	2,031,583	2,031,583
Return on assets	5.5%	6.7%	3.8%	8.6%

<sup>&</sup>lt;sup>1</sup> For explanation of adjusting items, refer to the corresponding "Adjusted Net Income and Adjusted Diluted Earnings Per Share" section.

	Six Months Ended			
		June 30,		June 30,
	June 30,	2022	June 30,	2021
(\$in 000's except percentages)	2022	(adjusted)	2021	(adjusted)
Net income as stated	64,396	64,396	131,442	131,442
After-tax impact of adjusting items <sup>1</sup>	-	28,213	-	(51,076)
Adjusted net income	63,396	92,609	131,442	80,366
Multiplied by number of periods in a year	X 4/2	X 4/2	X 4/2	X 4/2
Divided by average total assets for the	2 725 742	2 725 742	4 055 027	4 055 027
period	2,726,740	2,726,740	1,855,027	1,855,027
Return on assets	4.7%	6.8%	14.2%	8.7%

<sup>&</sup>lt;sup>1</sup> For explanation of adjusting items, refer to the corresponding "Adjusted Net Income and Adjusted Diluted Earnings Per Share" section.

# **Return on Equity**

Adjusted return on equity is a non-IFRS ratio. The Company defines adjusted return on equity as annualized adjusted net income in the period, divided by average shareholders' equity for the period. The Company believes adjusted return on equity is an important measure of how shareholders' invested capital is utilized in the business.

	Three Months Ended				
		June 30,			
	June 30,	2022	June 30,	2021	
(\$in 000's except percentages)	2022	(adjusted)	2021	(adjusted)	
Net income as stated	38,300	38,300	19,467	19,467	
After-tax impact of adjusting items <sup>1</sup>	- 8,530		-	24,220	
Adjusted net income	38,300	46,830	19,467	43,687	
Multiplied by number of periods in a year	X 4	X 4	X 4	X 4	
Divided by average shareholders' equity					
for the period	759,896	759,896	649,529	649,529	
Return on equity	20.2%	24.7%	12.0%	26.9%	

<sup>&</sup>lt;sup>1</sup> For explanation of adjusting items, refer to the corresponding "Adjusted Net Income and Adjusted Diluted Earnings Per Share" section.

	Six Months Ended				
		June 30,			
	June 30,	2022	June 30,	2021	
(\$in 000's except percentages)	2022	(adjusted)	2021	(adjusted)	
Net income as stated	64,396	64,396	131,442	131,442	
After-tax impact of adjusting items <sup>1</sup>	-	28,213	-	(51,076)	
Adjusted net income	64,396	92,609	131,442	80,366	
Multiplied by number of periods in a year	X 4/2	X 4/2	X 4/2	X 4/2	
Divided by average shareholders' equity					
for the period	769,902	769,902	580,856	580,856	
Return on equity	16.7%	24.1%	45.3%	27.7%	

<sup>&</sup>lt;sup>1</sup> For explanation of adjusting items, refer to the corresponding "Adjusted Net Income and Adjusted Diluted Earnings Per Share" section.

## **Return on Tangible Common Equity**

Reported and adjusted return on tangible common equity are non-IFRS ratios. The Company defines return on tangible common equity as net income, adjusted for the after-tax amortization of acquisition-related intangible assets, which are treated as adjusting items, as a percentage of average tangible common equity. Tangible common equity is calculated as shareholders' equity for the period, less goodwill and acquisition-related intangible assets, net of related deferred tax liabilities. Adjusted net income before after-tax amortization of intangible assets excludes the impact of adjusting items. The Company believes return on tangible common equity is an important measure of how shareholders' invested tangible capital is utilized in the business.

	Three Months Ended					
	June 30, June 3					
	June 30,	2022	June 30,	2021		
(\$in 000's except percentages)	2022	(adjusted)	2021	(adjusted)		
Net income as stated	38,300	38,300	19,467	19,467		
Amortization of acquired intangible						
assets	3,275	3,275	2,200	2,200		
Income tax impact of the above item	(868)	(868)	(583)	(583)		
Net income before amortization of						
acquired intangible assets, net of						
income tax	40,707	40,707	21,084	21,084		
Impact of adjusting items <sup>1</sup>						
Operating expenses before depreciation						
and amortization						
Integration costs	-	282	-	648		
Transaction costs	-	-	-	6,679		
Day one loan loss provision on the						
acquired loans	-	-	-	14,252		
Other loss	-	6,819	-	4,086		
Finance costs						
Transaction costs	-	-	-	1,726		
Total pre-tax impact of adjusting items	-	7,101	-	27,391		
Income tax impact of above adjusting						
items	-	(978)	-	(4,789)		
After-tax impact of adjusting items	-	6,123	-	22,602		
Adjusted net income	40,707	46,830	21,084	43,686		
		v	V 4	V 4		
Multiplied by number of periods in a year	X 4	X 4	X 4	X 4		
Average shareholders' equity	759,896	759,896	649,529	649,529		
Average goodwill	(180,923)	(180,923)	(100,573)	(100,573)		
Average goodwiii  Average acquired intangible assets <sup>2</sup>	(180,923)	(180,923)	(64,408)	(64,408)		
Average acquired intangible assets  Average related deferred tax liabilities	31,099	31,099	17,068	17,068		
Divided by average tangible common	31,033	31,033	17,000	17,000		
equity	492,718	492,718	501,616	501,616		
Cyalty	732,710	732,710	301,010	301,010		
Return on tangible common equity	33.0%	38.0%	16.8%	34.8%		
For explanation of adjusting items, refer to the corresponding "Adjusted Net Income and Adjusted Diluted Farnings Per Share" section						

<sup>&</sup>lt;sup>1</sup> For explanation of adjusting items, refer to the corresponding "Adjusted Net Income and Adjusted Diluted Earnings Per Share" section.

<sup>&</sup>lt;sup>2</sup> Excludes intangible assets relating to software.

	Six Months Ended				
		June 30,			
	June 30,	2022	June 30,	2021	
(\$in 000's except percentages)	2022	(adjusted)	2021	(adjusted)	
Net income as stated	64,396	64,396	131,442	131,442	
Amortization of acquired intangible					
assets	6,550	6,550	2,200	2,200	
Income tax impact of the above item	(1,736)	(1,736)	(583)	(583)	
Net income before amortization of					
acquired intangible assets, net of					
income tax	69,210	69,210	133,059	133,059	
Impact of adjusting items <sup>1</sup>					
Operating expenses before depreciation					
and amortization					
Corporate development costs	-	2,314	-	-	
Integration costs	-	789	-	648	
Transaction costs	-	-	-	7,359	
Day one loan loss provision on the					
acquired loans	-	-	-	14,252	
Other loss (income)	-	24,344	-	(83,286)	
Finance costs					
Transaction costs	-	-	-	1,726	
Total pre-tax impact of adjusting items	-	27,447	-	(59,301)	
Income tax impact of above adjusting					
items	-	(4,048)	-	6,608	
After-tax impact of adjusting items	-	23,399	-	(52,693)	
Adjusted net income	69,210	92,609	133,059	80,366	
Multiplied by number of periods in a year	X 4/2	X 4/2	X 4/2	X 4/2	
Average shareholders' equity	769,902	769,902	580,856	580,856	
Average goodwill	(180,923)	(180,923)	(74,152)	(74,152)	
Average acquired intangible assets <sup>2</sup>	(118,992)	(118,992)	(42,939)	(42,939)	
Average related deferred tax liabilities	31,533	31,533	11,380	11,380	
Divided by average tangible common					
equity	501,520	501,520	475,145	475,145	
Return on tangible common equity	27.6%	36.9%	56.0%	33.8%	

<sup>&</sup>lt;sup>1</sup> For explanation of adjusting items, refer to the corresponding "Adjusted Net Income and Adjusted Diluted Earnings Per Share" section. <sup>2</sup> Excludes intangible assets relating to software.

# **Financial Condition**

The following table provides a summary of certain information with respect to the Company's capitalization and financial position as at June 30, 2022 and 2021.

(\$in 000's, except for ratios)	June 30, 2022	June 30, 2021
Consumer loans receivable, net	2,223,563	1,682,151
Cash	95,900	140,192
Accounts receivable	22,877	17,112
Prepaid expenses	8,651	8,477
Income taxes recoverable	3,357	-
Investments	36,618	95,138
Lease assets	45,378	45,921
Property and equipment, net	34,811	34,467
Derivative financial assets	26,291	32,953
Intangible assets, net	157,871	162,379
Right-of-use assets, net	59,507	52,656
Goodwill	180,923	179,835
Total assets	2,895,747	2,451,281
Notes payable	1,108,363	1,061,313
Revolving securitization warehouse facility	526,095	198,731
Revolving credit facility	143,331	14,039
Secured borrowings	138,378	186,714
External debt	1,916,167	1,460,797
Accounts payable and accrued liabilities	46,992	53,081
Income taxes payable	-	7,927
Dividends payable	14,407	10,887
Unearned revenue	20,592	9,389
Accrued interest	7,972	7,860
Deferred tax liabilities, net	29,923	43,922
Lease liabilities	68,168	60,600
Derivative financial liabilities	23,048	48,027
Total liabilities	2,127,269	1,702,490
Shareholders' equity	768,478	748,791
Total capitalization (external debt plus total shareholders' equity)	2,684,645	2,209,588
Capital management measures  External debt to shareholders' equity <sup>1</sup>	2.49	1.95
· ·	0.70	0.64
Net debt to net capitalization <sup>2</sup> 1 External debt to charabelders' equity is a capital management measure that the Company use		

<sup>&</sup>lt;sup>1</sup> External debt to shareholders' equity is a capital management measure that the Company uses to assess the ability of its net assets to cover outstanding debts. It is calculated as external debt divided by shareholders' equity.

<sup>&</sup>lt;sup>2</sup> Net debt to net capitalization is a leverage metric the Company uses to ensure it is operating within its target leverage range. Net debt is calculated as external debt less cash. Net debt to net capitalization is net debt divided by the sum of net debt and shareholders' equity.

Total assets were \$2.9 billion as at June 30, 2022, an increase of \$444.5 million or 18.1%, compared to June 30, 2021. The increase was related primarily to a \$541.4 million increase in net consumer loans receivable partially offset by the decrease in investments of \$58.5 million mainly due to the disposal of the non-contingent portion of the equity investment in Affirm and the decrease in cash of \$44.3 million.

The \$444.5 million of growth in total assets was primarily financed by a \$455.4 million increase in external debt mainly in revolving securitization warehouse facility and a \$19.7 million increase in total shareholder's equity, which was driven by the earnings generated by the Company, partially offset by share buybacks under the Company's Normal Course Issuer Bid ("NCIB") and dividends paid. While the Company has continued to pay a dividend to its shareholders, a large portion of the Company's earnings over the prior year have been retained to fund the growth of its consumer lending business.

## **Liquidity and Capital Resources**

#### **Cash Flow Review**

The table below provides a summary of cash flow components for the three-month period ended June 30, 2022 and 2021.

	Three Months Ended		Six Months Ended		
	June 30,	June 30,	June 30,	June 30,	
(\$in 000's)	2022	2021	2022	2021	
Cash provided by operating activities					
before issuance of consumer loans					
receivable and purchase of lease assets	118,089	85,296	218,203	184,944	
Net issuance of consumer loans receivable	(267,797)	(101,795)	(446,017)	(163,400)	
Purchase of lease assets	(8,917)	(9,288)	(14,844)	(14,616)	
Cash (used in) provided by operating					
activities	(158,625)	(25,787)	(242,658)	6,928	
Cash provided by (used in) investing					
activities	4,184	(294,264)	(1,944)	(285,120)	
Cash provided by financing activities	153,911	355,401	238,023	325,331	
, , ,	•	,	•	,	
Net (decrease) increase in cash for the					
period	(530)	35,350	(6,579)	47,139	

The Company provides loans to non-prime borrowers. The Company obtains capital and funding which is treated as cash flows from financing activities and then advances funds to borrowers as loans which are treated as cash used in operating activities. When borrowers make loan payments this generates cash flow from operating activities and income. As such when the Company is growing its portfolio of consumer loans it will tend to use cash in operating activities.

Cash used in operating activities for the three-month period ended June 30, 2022 was \$158.6 million, compared with \$25.8 million of cash used in operating activities in the same period of 2021. Included in cash used in operating activities for the three-month period ended June 30, 2022 were: i) a net issuance of consumer loans receivable of \$267.8 million; and ii) the purchase of lease assets of \$8.9 million. If the net issuance of consumer loans receivable and the purchase of lease assets were treated as cash flows from investing activities, the cash flows generated by operating activities would have been \$118.1 million for the three-month period ended June 30, 2022. The increase of \$32.8 million was driven by increased adjusted net income and higher non-cash expenses such as bad debt expense and depreciation and amortization, partially offset by higher unfavourable changes in working capital.

During the three-month period ended June 30, 2022, cash generated by investing activities was \$4.2 million, mainly due to the \$25.4 million proceeds from the settlement of the TRS related to the contingent portion of the investment in Affirm, partially offset by \$15 million of investment in Canada Drives and \$6.2 million purchases of property and equipment and intangible assets. During the three-month period ended June 30, 2021, cash used in investing activities was \$294.3 million, which includes the cash used in the acquisition of LendCare of \$283.5 million and additional purchase of equity investment in Brim Financial Inc. of \$4.0 million.

During the three-month period ended June 30, 2022, the Company generated \$153.9 million in cash flow from financing activities, mainly coming from the \$160 million of cash advanced from its revolving credit facility and \$133.7 million from its revolving securitized warehouse facility. These cash inflows were partially offset by the repayment of \$85 million of advances on its revolving credit facility, \$20.1 million of repurchases of common shares through the Company's NCIB, the repayment of \$17.6 million of advances from secured borrowings, the payment of \$13.7 million of dividends, and the payment of \$5.2 million of lease liabilities. During the three-month period ended June 30, 2021, the Company generated \$355.4 million in cash flow from financing activities, mainly coming from the offering of US\$320 million of 4.375% senior unsecured notes maturing on May 1, 2026 ("2026 Notes"), the \$172.5 million bought deal equity offering to fund the Acquisition, \$45 million of cash advanced from revolving credit facilities, \$39.3 million from secured borrowings, and \$25 million from the revolving securitization warehouse facility. These cash inflows were offset by a \$243.6 million repayment of acquired notes payable, a \$30 million repayment of advances on the revolving credit facility, a \$19.8 million repayment of advances from secured borrowings, \$9.7 million of dividends paid, a \$5.0 million repayment of advances from the revolving securitization warehouse facility and \$4.6 million of lease liabilities paid.

### Cash Flow Analysis for the Six Months Ended June 30, 2022

Cash used in operating activities during the six-month period ended June 30, 2022 were \$242.7 million, compared with \$6.9 million of cash generated by operating activities in the same period of 2021. Included in cash provided by operating activities for the six-month period ended June 30, 2022 were: i) a net issuance of consumer loans receivable of \$446.0 million, and ii) the purchase of \$14.8 million of lease assets. If the net issuance of consumer loans receivable and the purchase of lease assets were treated as cash flows from investing activities, the cash flows generated by operating activities would have been \$218.2 million for the six-month period ended June 30, 2022, up from \$184.9 million in the same period of 2021. The increase was driven by increased adjusted net income and higher non-cash expenses such as fair value loss on investment, bad debt expense and depreciation and amortization, partially offset by higher unfavourable changes in working capital.

During the six-month period ended June 30, 2022, the Company used \$1.9 million in investing activities, mainly due to the \$25.4 million proceeds from the settlement of the TRS related to the contingent portion of the investment in Affirm, partially offset by \$15 million of investment in Canada Drives and \$12.3 million purchases of property and equipment and intangible assets. During the six-month period ended June 30, 2021, the Company used \$285.1 million in investing activities, which includes the cash used in the acquisition of LendCare of \$283.5 million and purchase of equity investment in Brim Financial Inc. of \$11.3 million, partially offset by the proceeds on the sale of the investment in PayBright of \$21.3 million.

During the six-month period ended June 30, 2022, the Company generated \$238.0 million in cash flow from financing activities, mainly coming from the \$284.9 million cash advanced from its revolving credit facility and \$232.7 million cash advanced from its revolving securitization warehouse facility. These cash outflows were partially offset by repayment of \$141.8 million of advances on its revolving credit facility, \$61.0 million repurchases of common shares through the Company's NCIB, \$35.6 million repayment of secured borrowings, the payment of \$23.8 million of dividends, the payment of \$10.3 million of lease liabilities, and the payment of cash-settled restricted share units of \$9.5 million. During the six-month period ended June 30, 2021, the Company issued 2026 Notes and did a \$172.5 million bought deal equity offering to fund the acquisition of LendCare, received \$203.9 million cash advanced from its revolving securitization warehouse facility, \$45.0 million cash advanced from its revolving credit facility, and \$39.3 million in advances from secured borrowings. These cash outflows were partially offset by repayment of \$243.6 million of acquired notes payable from LendCare, \$230.0 million repayment of advances on its revolving credit facility, \$19.8 million of repayment of secured borrowings, the payment of \$16.2 million of dividends, the payment of \$9.1 million of lease liabilities, and \$5.0 million repayment of advances from the revolving securitization warehouse facility.

### **Capital and Funding Resources**

goeasy funds its business through a combination of equity and debt instruments. goeasy's common shares ("Common Shares") are listed for trading on the Toronto Stock Exchange ("TSX") under the trading symbol "GSY". goeasy is rated BB- with a stable trend from S&P and Ba3 with a stable trend from Moody's.

On March 22, 2021, goeasy's common shares were added by Dow Jones to the S&P/TSX Composite Index. The Company's inclusion in the benchmark Canadian index reflects the value that has been created for the Company's shareholders over the years.

As at June 30, 2022, the Company's external debt consisted of US\$550 million 5.375% senior unsecured notes with a maturity date of December 1, 2024 ("2024 Notes") and a net carrying value of \$701.3 million, US\$320 million of 2026 Notes with a net carrying value of \$407.1 million, \$138.4 million of secured borrowings, \$530 million drawn against the Company's revolving securitization warehouse facility and \$145 million drawn against the Company's revolving credit facility.

Borrowings under the 2024 Notes bore a US\$ coupon rate of 5.375%. Through a cross-currency swap agreement arranged concurrently with the US\$550 million offering of the 2024 Notes in November 2019, the Company hedged the risk of changes in the foreign exchange rate for all required payments of principal and interest, effectively hedging the obligation at \$728.3 million with a Canadian dollar interest rate of 5.65%. These 2024 Notes mature on December 1, 2024.

Borrowings under the 2026 Notes bore a US\$ coupon rate of 4.375%. Through a cross-currency swap agreement arranged concurrently with the US\$320 million offering of the 2026 Notes in April 2021, the Company hedged the risk of changes in the foreign exchange rate for all required payments of principal and interest, effectively hedging the obligation at \$400 million with a Canadian dollar interest rate of 4.818%. These 2026 Notes mature on May 1, 2026.

Borrowings under the Company's revolving securitization warehouse facility bear interest at the rate of 1-month CDOR plus 185 bps, maturing August 30, 2024. Concurrent with the establishment of the revolving securitization warehouse facility, the Company entered into an interest rate swap as a cash flow hedge to protect against the risk of changes in the variability of future interest rates by paying a fixed rate and receiving the variable rate equivalent to 1-month CDOR.

Borrowings under the Company's revolving credit facility bear interest at either the BA rate plus 225 bps or Prime plus 75 bps at the option of the Company.

The average blended coupon interest rate for the Company's debt as at June 30, 2022, was 4.73% down from 5.03% as at June 30, 2021.

As at June 30, 2022, the Company had a cash position of \$95.9 million which includes \$3.4 million of net restricted cash related to its cross-currency and \$31.1 million in restricted cash related to its revolving securitization warehouse facility and secured borrowings reserve. As at June 30, 2022, the Company has borrowing capacities of \$870 million under its revolving securitization warehouse facility and \$125 million under its revolving credit facility. The cash position of \$95.9 million and total borrowing capacity of \$995 million represented \$1.09 billion in total liquidity as at June 30, 2022. The Company also has the ability to exercise the accordion feature under its revolving credit facility to add an additional \$100 million in borrowing capacity. The current total liquidity, excluding future enhancements or diversification of funding sources, provide adequate growth capital for the Company to execute its organic growth plan and meet its forecast through the second quarter of 2025.

#### **Outstanding Shares and Dividends**

As at August 10, 2022, there were 15,840,541 Common Shares, 296,542 Board deferred share units, 450,377 options, 222,184 restricted share units, 13,502 Executive deferred share units and no warrants outstanding.

#### **Normal Course Issuer Bid**

On December 14, 2021, the Company announced the acceptance by the TSX of the Company's Notice of Intention to Make an NCIB (the "2021 NCIB"). Pursuant to the 2021 NCIB, the Company proposed to purchase, from time to time, if considered advisable, up to an aggregate of 1,243,781 Common Shares being approximately 10% of goeasy's public float as of December 7, 2021. As at December 7, 2021, goeasy had 16,254,135 Common Shares issued and outstanding, and the average daily trading volume for the six months prior to November 30, 2021, was 62,825. Under the 2021 NCIB, daily purchases will be limited to 15,706 Common Shares, representing 25% of the average daily trading volume, other than block purchase exemptions. Purchases were permitted to commence on December 21, 2021, and will terminate on December 20, 2022, or on such earlier date as the Company may complete its purchases pursuant to the 2021 NCIB. Purchases made by goeasy pursuant to the 2021 NCIB were effected through the facilities of the TSX, as well as alternative trading systems, and in accordance with the rules of the TSX. The price that the Company paid for any Common Shares was the market price of such shares at the time of acquisition. The Company did not purchase any Common Shares other than by open-market purchases. During the three and six-month periods ended June 30, 2022, the Company purchased and cancelled 169,795 and 450,058, respectively of its common shares on the open market at an average price of \$118.55 and \$135.52, respectively, for a total cost of \$20.1 million and \$61.0 million, respectively, pursuant to the 2021 NCIB. During the year ended December 31, 2021, no shares were purchased and cancelled under the 2021 NCIB.

On December 16, 2020, the Company announced the acceptance by the TSX of the Company's Notice of Intention to Make an NCIB (the "2020 NCIB"). Pursuant to the 2020 NCIB, the Company proposed to purchase, from time to time, if considered advisable, up to an aggregate of 1,079,703 Common Shares being approximately 10% of goeasy's public float as of December 9, 2020. As at December 9, 2020, goeasy had 14,801,169 Common Shares issued and outstanding, and the average daily trading volume for the six months prior to November 30, 2020, was 83,554. Under the 2020 NCIB, daily purchases were limited to 20,888 Common Shares, representing 25% of the average daily trading volume, other than block purchase exemptions. The 2020 NCIB was permitted to commence on December 21, 2020 and the 2020 NCIB terminated on December 20, 2021. Purchases made by goeasy pursuant to the 2020 NCIB were effected through the facilities of the TSX, as well as alternative trading systems, and in accordance with the rules of the TSX. The price that the Company paid for any Common Shares was the market price of such shares at the time of acquisition. The Company did not purchase any Common Shares other than by openmarket purchases. In the year ended December 31, 2021, the Company completed the purchase for cancellation through the facilities of the TSX of 333,315 Common Shares at a weighted average price of \$186.86 per Common Share for a total cost of \$62.3 million under the 2020 NCIB.

#### **Dividends**

During the three-month period ended June 30, 2022, the Company declared a \$0.91 per share quarterly dividend on outstanding Common Shares. This dividend was paid on July 8, 2022.

The Company reviews its dividend distribution policy on a regular basis, evaluating its financial position, profitability, cash flow and other factors the Board of Directors considers relevant. However, no dividends can be declared in the event there is a default of a loan facility, or where such payment would lead to a default.

On February 16, 2022, the Company increased the dividend rate by 37.9% from \$0.66 to \$0.91 per share per quarter. 2022 marks the 18<sup>th</sup> consecutive year of paying a dividend to shareholders and the 8<sup>th</sup> consecutive year of an increase in the dividend to shareholders.

In February 2020, the Company was added to the S&P/TSX Canadian Dividend Aristocrats Index with a 42% compound annual growth rate in the dividend over the prior 5 years.

The following table sets forth the quarterly dividends paid by the Company in the fourth quarter of the years indicated:

	2022	2021	2020	2019	2018	2017	2016
					•		
Dividend per share	\$0.910	\$0.660	\$0.450	\$0.310	\$0.225	\$0.180	\$0.125
Percentage increase	37.9%	46.7%	45.2%	37.8%	25.0%	44.0%	25.0%

#### **Commitments, Guarantees and Contingencies**

The nature of Company's commitments, guarantees and contingencies remain as described in its December 31, 2021 MD&A.

### **Risk Factors**

The Company's activities are exposed to a variety of commercial, operational, financial and regulatory risks. The Company's overall risk management program focuses on the unpredictability of financial and economic markets and seeks to minimize potential adverse effects on the Company's financial performance. The Board has overall responsibility for the establishment and oversight of the Company's risk management framework. The Corporate Governance, Nominating and Risk Committee of the Board reviews the Company's risk management policies on an annual basis.

The Company's risk factors remain as described in its December 31, 2021 MD&A.

## **Critical Accounting Estimates**

The preparation of interim condensed consolidated financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the interim condensed consolidated financial statements and the reported amounts of revenue and expenses during the period. Actual amounts could differ from these estimates.

Significant changes in assumptions, including those with respect to future business plans and cash flows, could change the recorded amounts by a material amount.

The Company's critical accounting estimates are as described in the December 31, 2021 notes to the consolidated financial statements.

#### **Changes in Accounting Policy and Disclosures**

(a) New standards, interpretations and amendments adopted by the Company

The accounting policies adopted in the preparation of the interim condensed consolidated financial statements are consistent with those followed in the preparation of the Company's annual consolidated financial statements for the year ended December 31, 2021, except for the adoption of new standards effective as at January 1, 2022. The Company has not early adopted any standard, interpretation or amendment that has been issued but is not yet effective.

Several amendments apply for the first time in 2022, but do not have an impact on the interim condensed consolidated financial statements of the Company.

(b) Standards issued but not yet effective

There are no new standards issued but not yet effective as at January 1, 2022 that have a material impact on the Company's interim condensed consolidated financial statements.

## **Internal Controls**

#### Disclosure Controls and Procedures ("DC&P")

DC&P are designed to provide reasonable assurance that information required to be disclosed by the Company in reports filed with or submitted to various securities regulators are recorded, processed, summarized and reported within the time periods specified in applicable Canadian securities laws and include controls and procedures designed to ensure that information required to be disclosed in the Company's filings or other reports is accumulated and communicated to the Company's management, including the Chief Executive Officer ("CEO") and Chief Financial Officer ("CFO"), so that timely decisions can be made regarding required disclosure.

The Company's management, under supervision of, and with the participation of, the CEO and CFO, have designed and evaluated the Company's DC&P, as required in Canada by National Instrument 52-109, "Certification of Disclosure in Issuers' Annual and Interim Filings". Based on this evaluation, the CEO and CFO have concluded that the design of the system of the Company's disclosure controls and procedures were effective as at June 30, 2022.

### Internal Controls over Financial Reporting ("ICFR")

ICFR is a process designed by, or under the supervision of, senior management, and effected by the Board of Directors, management and other personnel, to provide reasonable assurances regarding the reliability of financial reporting and preparation of the Company's consolidated financial statements in accordance with IFRS.

The Company's internal controls over the financial reporting framework include those policies and procedures that:

- (i) Pertain to the maintenance of records that, in reasonable details, accurately and fairly reflect the transactions and dispositions of the assets of the Company;
- (ii) Provide reasonable assurance that transactions are recorded as necessary to permit preparation of the consolidated financial statements in accordance with IFRS, and that receipts and expenditures of the Company are being made only in accordance with authorizations of management and directors of the Company; and
- (iii) Provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the Company's assets that could have a material effect on the Company's consolidated financial statements.

Management is responsible for establishing and maintaining ICFR and designs such controls to attempt to ensure that the required objectives of these internal controls have been met. Management uses the Internal Control – Integrated Framework (2013) to evaluate the effectiveness of internal control over financial reporting, which is a recognized and suitable framework issued by the Committee of Sponsoring Organizations of the Treadway Commission ("COSO").

In designing and evaluating such controls, it should be recognized that due to inherent limitations, any controls, no matter how well designed and operated, can provide only reasonable assurance and may not prevent or detect all misstatements as a result of, among other things, error or fraud. Projections of any evaluations of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies and/or procedures may deteriorate.

#### Changes to ICFR during 2022

No changes were made in our internal control over financial reporting during the three-month period ended June 30, 2022 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

#### Evaluation of ICFR at June 30, 2022

As at June 30, 2022, under the direction and supervision of the CEO and CFO, the Company has evaluated the effectiveness of the Company's ICFR. The evaluation included a review of key controls, testing and evaluation of such test results. Based on this evaluation, the CEO and CFO have concluded that the design and operation of the Company's internal controls over financial reporting were effective as at June 30, 2022.